



Had a car incident.. what now?

Safety first, is everyone okay?

Move your vehicle off the road (if possible), stop the car, apply handbrake and switch on your hazard lights. Carefully approach any other vehicle that was involved and check if anyone is injured. Call emergency services on 000 if help is needed.

Details to obtain for an insurance claim

If you are involved in an accident you must stop and exchange details. If anyone refuses to provide their details, contact the police.

Incident details

- Date of incident
- Location - street names, cross streets, suburb
- Any witness's name and phone number

Other driver / vehicle

- Full name of driver
- Residential address
- Registration number
- Phone number
- Driver's licence number

Is your car safe to drive, do you need a tow?

If you are unable to drive your car and require a tow truck please contact us on 08 9349 7900, and we can assist in arranging a tow truck for you. If it is outside of business hours, we recommend the below towing companies:

- AAAC Towing – 9352 5000
- Swan Towing - 9484 5000

Do you need to advise WA Police?

According to WA Police, you must report a traffic crash when the incident occurred on a road or in a carpark and where:

- The incident resulted in bodily harm to a person; or
- If the total value of property damage to all involved parties is going to exceed \$3000; or
- The owner or representative of the damaged property isn't present

You can report the crash online through the WA Police online traffic report form.

Once you and everyone is safe, please call us to speak to our claims team and we will assist you throughout the claim process

08 9349 7900
centrewest.com.au