

Privacy Statement

This statement tells you how Centrewest Insurance Brokers collects, uses and discloses personal information. It is important you read, understand, and agree to the following.

What information do we collect and how do we use it?

We collect personal information to: be able to provide our various insurance and risk management services; help to develop and identify products and services that may interest clients; and establish and maintain arrangements with other organisations to promote our respective products and services.

We collect this information either directly from the relevant individuals or indirectly from third parties. If you don't provide us with full information, we can't properly advise you, seek insurance terms for you, or assist with claims and you could breach your duty of disclosure.

We may disclose personal information to: insurers, reinsurers, other insurance intermediaries and premium funders to quote, arrange and manage your insurance needs; third parties who we believe are necessary to assist us in providing our services e.g. advisers such as loss adjusters, lawyers and accountants, contractors, insurance reference bureaus and other business service providers including those involved in the claims handling process (such as loss assessors and claims administrators); and potential purchasers of our business and related companies in the event of a business sale.

We limit the use and disclosure of any personal information provided by us to such third parties to the specific purpose for which we supplied it (except with your consent). We do not sell, trade, or rent your personal information to others.

Your information may be given to an overseas insurer (like Lloyd's of London) if we are seeking insurance terms from an overseas insurer, or to reinsurers who are located overseas. We will try to tell you where those companies are located at the time of advising you. We also provide your information to the providers of our policy administration and broking systems that help us to provide our products and services to you.

We strive to maintain the reliability, accuracy, completeness and currency of the personal information we hold and we take reasonable step to protect its privacy and security. We keep personal information only for as long as is reasonably necessary for the purpose for which it was collected or to comply with any applicable legal or ethical reporting or document retention requirements.

What we expect of you and third parties we deal with

When you provide us with personal information about other individuals, we rely on you to have made them aware that you will or may provide their information to us, the purposes we use it for, the types of third parties we disclose it to and how they can access it (as described in this document). If it is sensitive information, we rely on you to have obtained their consent to the above.

If you have not done either of these things, you must tell us before you provide the relevant information.

If we give you personal information, you and your representatives must only use it for the purposes we agreed to.

Contacting us and opting out

If we send you any information about services or products, or you do not want us to disclose your personal information to any other organisation (including related bodies corporate) for these purposes, you can opt out by contacting us on:

Privacy Officer: Rick Post (Director)
Telephone: 08 9349 7900
Fax: 08 9349 7900
Mail: PO Box 636, Balcatta WA 6914
Email: enquiries@centrewest.com.au

For more information about how to access the personal information we hold about you, how to have the information corrected and how to complain if you think we have breached the privacy laws, ask us for a copy of our Privacy Policy or visit our website www.centrewest.com.au.

If you do not notify us otherwise before next dealing with us, you confirm agreement to the above on your own behalf and/or on behalf of those you represent.