Port Operators Liability Insurance Policy Effective Date: **24 April 2017** 

4

5

BIA

Powered by NTI

G

Z

WINDERALD

8

805

dit in the second

This is an important document. If you cannot read and understand English please use an interpreter to explain this document before you enter into this contract of insurance.

Insurance products are provided by National Transport Insurance, a joint venture of the insurers Insurance Australia Limited trading as CGU Insurance ABN 11 000 016 722 AFSL 227681 and AAI Limited Trading as Vero Insurance ABN 48 005 297 807 AFSL 230859 each holding a 50% share.

National Transport Insurance is administered on behalf of the insurers by its manager NTI Limited ABN 84 000 746 109 AFSL 237246.

NTI197C(24/4/2017)

# Contents

Introduction	5
Definitions that apply to this Policy	9
The Cover	15
Section 1: Public liability for Port Operator Activities	15
Section 2: Advisory liability	16
Section 3: Automatic extensions of Cover to this Policy	18
Optional Extensions of Cover to this Policy	21
Conditions of this Policy	24
Claims responsibilities of this Policy	28
Exclusions of this Policy	29



### **Important Things You Should Know**

Welcome to National Transport Insurance.

Please ensure You read this document thoroughly before You enter into this contract of insurance.

You must also ensure that all details as shown in Your Policy Schedule are correct. Let Us know immediately if You need any changes.

If You do not understand any part of the Policy, please ask Us to explain it to You or contact Your insurance broker or Our authorised representative for an explanation.

To properly understand the significant features, benefits and risks of this insurance You need to carefully read:

- about the available type of Cover, benefits and exclusions in the Policy (the standard Cover provided can be affected by the following);
- the rest of this "Introduction" Section this sets out how You apply for Cover, the basis on which We insure You, the duty
  of disclosure You need to meet before We insure You, Our privacy information, Our dispute resolution procedures and
  other important information;
- the "Definitions" this sets out what We mean by certain words used in the Policy. These words begin with a capital letter throughout this document;
- the general Conditions and Claims responsibilities sections these set out certain general rights and obligations that You
  and We have and other Cover restrictions;
- the "Exclusions" set out the general exclusions and limitations that apply to the Cover and benefits;
- all of the documents that make up the Policy, including the Policy Schedule and any endorsements or other written changes to the Cover We issue You with - these contain specific details relevant to You and can affect the Cover. Your Policy Schedule may also specify Policy Excesses and other limitations on Your Cover.

Headings are provided for reference only and do not form part of Your Policy for interpretation purposes.

#### Insurers

Insurance products are provided by National Transport Insurance, a joint venture of the insurers Insurance Australia Limited trading as CGU Insurance ABN 11 000 016 722 AFSL 227681 and AAI Limited Trading as Vero Insurance ABN 48 005 297 807 AFSL 230859 each holding a 50% share.

'We', 'Us', 'Our', 'NTI' means the joint venture National Transport Insurance, administered on behalf of the Insurers by its manager NTI Limited ABN 84 000 746 109 AFSL 237246.

### **National Transport Insurance (NTI)**

NTI is Australia's specialist insurer with over 40 years of experience in the insurance industry. With an award winning claims service, You can count on NTI to protect You and Your business. Two of Australia's leading general insurers – Insurance Australia Limited trading as CGU Insurance and AAI Limited trading as Vero Insurance, back NTI – so You can rest assured that You are in safe hands.

#### **Features**

The table below is summary of some of the major Coverage benefits available in the Policy.

Exclusions, limits and conditions apply so please refer to the full Policy wording in the following pages for full details.

Inland Cargo - Part 1	
Cover	Section 1: Cover for Your liability to third parties for Personal Injury or Property Damage as a result of an Occurrence in connection with Your Port Operator Activities.
	Section 2: Cover for Your liability to third parties arising from Your negligence in providing, or Your failure to provide, advice or information given or required to be given in connection with Your Port Operator Activities.
	NB. Section 2 is provided on a claims made basis – Please read Your Policy wording thoroughly.
Territorial Limits	Anywhere in Australia
Automatic Extensions	Section 3: Various Automatic extensions of Cover provided including but not limited to: Removal of Wreck / debris, fines and penalties and delay in handling, misdirection and wrongful delivery
Optional Extensions of Cover	Optional Extensions of Cover provided for an additional Premium: Ship repairer's liability, Marina operator's liability and Your Works

### Your duty of disclosure

Before You enter into an insurance contract, You have a duty under the Insurance Contracts Act 1984 (ICA) s.21 and the Marine Insurance Act 1909 (MIA) s. 24,25 and 26 (whichever is applicable) to tell Us pursuant to the ICA: anything that You know, or could reasonably be expected to know, which may be relevant to Our decision to insure You and on what terms; or, pursuant to the MIA: every material circumstance which is known to You or which ought to be known to You which would influence Us in fixing the Premium or determining whether to accept the risk.

You have this duty until We agree to insure You. You have the same duty before You renew, extend, vary or reinstate an insurance contract.

- You do not need to tell us anything that:
- reduces the risk We insure You for; or
- is common knowledge; or
- We know or should know as an insurer; or
- We waive your duty to tell Us about.

#### If you do not tell us something

Where the Insurance Contract Acts applies: if You do not tell us anything You are required to, We may cancel Your contract or reduce the amount We will pay you if You make a claim, or both.

If Your failure to tell Us is fraudulent, We may refuse to pay a claim and treat the contract as if it never existed.

Where the Marine Insurance Act 1909 applies: if You fail to comply with Your duty of disclosure, We may avoid the contract from its beginning.

#### Who must tell Us?

Everyone who is insured under the Policy is required to comply with the duty of disclosure, including Your broker or agent.

### **Privacy policy**

We are committed to safeguarding Your privacy. In complying with the Australian privacy principles We will collect and use Your personal information:

• Only for the purpose of providing and administering Our products and services, including keeping You up to date with Our products and services;

• Only for the purpose for which it was collected, which may include disclosing it to third parties with whom We have arrangements to protect Your privacy.

You may choose not to provide this information; however, NTI may not be able to process Your request.

We will take all reasonable steps to make sure that personal information that We hold about You is accurate, complete, and up to date and that it is protected from misuse, loss or unauthorised access, modification or disclosure. If any information is inaccurate You must contact Us to update Your records. You can request access to Your personal information, by phoning or writing to Us. Information security protocols are in place to minimise the risk of unauthorised access to Your personal information.

In special circumstances, We may decline to release the information but We will not do so unreasonably. In these circumstances, We will give You reasons and You will have the right to request Us to review Our decision using Our complaints handling procedures. We will provide Our reasons in writing upon request.

If You need to make a complaint regarding how We handle Your al information or make a complaint about a privacy breach You can do so by phoning Us on (07) 3292 9800 or by writing to PO Box 13550 George Street QLD 4003.

A copy of NTI's privacy policy statement and privacy complaint process can be obtained by visiting NTI's website at www. nti.com.au.

### **Resolving Your complaints**

#### What You do and who You contact if You have a complaint or dispute involving us:

If You have a complaint or dispute about Your insurance policy, decisions on Your claim or the service You have received from Us or one of Our authorised representatives, You may access Our internal dispute resolution process. The first step is to contact Your closest NTI office. Contact details can be obtained by visiting **www.nti.com.au** and a brochure on Our dispute resolution system is available from all NTI offices.

#### **Internal Dispute Resolution - Complaints**

Once You contact Us, Our staff will help You in every way they can. If You are not satisfied with the outcome Your complaint will be referred to the staff member's supervisor who will deal with it promptly.

If You are still not satisfied Your complaint can be handled through Our internal dispute resolution service by a different employee who has appropriate experience, knowledge and authority to conduct a full review.

To access that service, ask the supervisor or manager You are dealing with to refer Your complaint to Our dispute resolution officer. Your complaint will then be treated as a dispute.

#### **Internal Dispute Resolution - Disputes**

We will notify You of the name and contact details of the employee assigned to liaise with You in relation to Your dispute. That employee will acknowledge receipt of Your dispute in writing, usually within 5 working days.

Provided that We have all the necessary information and no investigations are in progress, a final decision on Your dispute will be forwarded to You in writing, usually within 15 working days. Where further information or investigation are required, We will endeavour to agree a reasonable time frame extension with You.

We have 45 days to respond from the date that Your complaint is received.

Our response will include:

- a. reasons for Our decision;
- b. information about how to access our external disputes resolution (EDR) scheme; and
- c. notify You of the time frame within which You must register Your dispute with the EDR Scheme, (usually within two years of Our final decision).

### **External Dispute Resolution**

Our Internal Dispute Resolution Service is designed to seek to resolve any complaints or disputes that may arise. However, if We are unable to resolve Your dispute to Your satisfaction within 45 days, We will inform you of the reasons for the delay and that You can take Your dispute to Our EDR scheme, administered by the Australian Financial Complaints Authority (AFCA), even if We are still considering it (and provided Your dispute is within AFCA Terms of Reference). We are a member of AFCA which is an ASIC approved external dispute resolution scheme and it may be able to resolve Your dispute. You may be entitled to assistance from the AFCA, however this is subject to the claim circumstances and the AFCA eligibility criteria.

Before the end of that 45 day period We will inform You that You have this right and details of how to access Our EDR Scheme.

AFCA is responsible for monitoring compliance with the General Insurance Code of Practice. It is available to customers and third parties who fall within its Terms of Reference and is an impartial body that is completely independent of Us. AFCA will initially determine whether Your dispute falls within its Terms of Reference and will notify You whether it may proceed to review Your dispute.

Your dispute must be lodged with AFCA within two years of the date of Our final decision.

Where AFCA Terms of Reference do not extend to Your dispute We will advise You to seek independent legal advice or give You information about other external dispute resolution options, if any, that are available to You.

The contact details for AFCA are:

#### **Australian Financial Complaints Authority**

National Toll Free number 1800 931 678 GPO Box 3 Melbourne VIC 3001 Email: info@AFCA.org.au Web: <u>www.afca.org.au</u>

A brochure on Our Dispute Resolution Service is available from all NTI offices which includes information about the IDR and EDR Services.

### **General Insurance Code of Practice**

We are committed to raising standards of service to Our customers. This Code sets out the minimum standards We will uphold in the services We provide to You and is a practical demonstration of Our commitment to providing a high level of service to Our customers.

If You are interested in obtaining more information about this important industry initiative, You can contact the Insurance Council of Australia or access the Code directly at: **www.codeofpractice.com.au**.

The Code aims to:

- describe standards of good practice and service to be met by participating insurers; promote disclosure of information relevant and useful to consumers so as to allow them to make an informed choice and compare one product with another;
- facilitate the education of consumers about their rights and obligations with insurance contracts;
- · promote informed and effective relationships between consumers, insurers and authorised representatives; and
- ensure insurers have fair procedures for resolution of disputes between consumers and insurers or consumers and
   authorised representatives.

More information about the Code can be obtained from Us direct or Our website **www.nti.com.au** or contacting the Insurance Council of Australia ("ICA") directly (the ICA has an office in most capital cities) or via their website at **www. insurancecouncil.com.au**.

Except where the context otherwise requires it, when reading this document:

- a. In this Policy, certain words have special meanings. They have the same meanings wherever they appear.
- b. the singular includes the plural and the plural includes the singular;
- c. if a word or phrase is defined, its other grammatical forms have a corresponding meaning; and words importing a gender include every other genderperson

Word	Meaning
Aircraft	means any vessel, craft or thing made or intended to fly or move in or through the atmosphere or space, or without contact with the ground or water.
Business Activities	means the business services in which You are engaged as stated in the Policy Schedule and shall include the services of Your canteen, social and/or sports club or Your first aid, medical, fire or ambulance services.
Cover	means the benefit and protection provided by this Policy and specified in Your Policy Schedule.
Contractor	<ul> <li>means any person (who is not an Employee) and includes subcontractors engaged:</li> <li>a) in any aspect of Your Port Operator Activities;</li> <li>b) in any aspect of Your Port Operator Activities whilst employed by an employment agency, placement agency, labour hire company or any other company or person whose business is or includes the supply and/or provision of labour.</li> </ul>
Employee	means any person engaged in Your Port Operator Activities under a contract of service or apprenticeship, or so deemed at law (other than as specified under clause 2. of the Definition of You/ Your/ Yours/ Insured).
Excess	means the amount specified in Your Policy Schedule You must pay as the first part of any claim unless otherwise stated under the provisions of any applicable product.
Financial Loss	means financial or economic loss (including demurrage, loss of freight, loss of time or loss of charter of any commercially registered Vessel) of a third party.
GST	has the meaning given in the A New Tax System (Goods and Services Tax) Act 1999.
Headings	when used in Your Policy, are purely descriptive in nature and are not intended to be used for interpretative purposes.
Health Hazard	means any Product, compound, derivation, phenomenon, process or formula, including waste, by-product, noise, smell or vibration, whether or not produced, processed or manufactured by You, which, whether by ingestion, inhalation, absorption or in any other manner causes Personal Injury to any person consequent upon his or her exposure to it, over any period of time, whether continuous or intermittent. Health Hazard also includes any infectious disease, where an infectious disease is defined
	as highly pathogenic avian influenza or any diseases declared to be quarantinable diseases under the Australian Quarantine Act 1908 and subsequent amendments.
Incidental Ship Repairing Activities	Those Ship Repairing Activities that are valued at no more than \$25,000, inclusive of the value of any Product installed, any one job or contract (or Vessel).
Input Tax Credit	has the meaning given in the A New Tax System (Goods and Services Tax) Act 1999.
Insurance Proposal	means the particulars of insurance completed by You, as Your application for insurance, and submitted to Us either in writing or electronically on which We rely to determine whether to provide You with a Policy, and if so, upon what terms and conditions.

Word	Meaning
Limit of Indemnity	means the amount specified in Your Policy Schedule, which is the maximum amount payable by Us in respect of all types of claims under all parts of the Policy for any one loss or series of losses due to or arising out of one Occurrence, and which is inclusive of all Optional Extensions for which Cover is provided under the Policy and subject to any Sub Limit of Indemnity and the application of any Excess.
Marina	means the marina at the location specified in the Policy Schedule from which You conduct the Marina Operator Activities.
Marina Limits	means the owned or leased water based area used by You as a Marina, together with hardstand, storage racks, fuelling facilities and facilities from which the Marina Operator Activities are conducted at the location specified in the Policy Schedule, and up to 25 nautical miles from the Marina for trials following Incidental Ship Repairing Activities.
Marina Operator's Product	means anything manufactured, constructed, erected, repaired, serviced or treated by You which is physically installed by You as an incidental activity to Your Marina Operator Activities, but does not include such items when sold and not physically installed by You as part of Your Marina Operator Activities.
Marina Operator Activities	<ul> <li>means:</li> <li>i. care, custody and control of Vessels including whilst such a Vessel is being relocated under Your control within the Marina and up to a 25 mile radius of the Marina;</li> <li>ii. hauling out and launching of a Vessel by use of a slipway, ramp, travel lift, forklift, crane, trailer or other lifting device, including placing and securing of a Vessel in or removal of a Vessel from dry storage and the like;</li> <li>iii. provision of Marina berths and other mooring spaces which are leased or rented to third parties, for Vessels to moor up to and third parties to board or alight from;</li> <li>iv. provision of jetties for Vessels to moor up to and third parties to board or alight from;</li> <li>v. provision of dry storage spaces and hard stand/cradle spaces and the rental to third parties for the storage of Vessels;</li> <li>vi. provision of floating fuel pumps and fuelling of Vessels, including liability for fuel sold; or vii. Incidental Ship Repairing Activities.</li> </ul>
Mobile Plant	<ul> <li>means:</li> <li>a. a backhoe, bulldozer, endloader, forklift, industrial crane or hoist, other mobile machinery/ equipment, agricultural implement; or</li> <li>b. a non-motorised machine or implement,</li> <li>and is not a Motor Vehicle.</li> </ul>
Motor Vehicle	<ul> <li>means:</li> <li>a. any type of machine designed for use on land only, but not a tramway vehicle, locomotive and rolling stock (but this does not exclude a road going Motor Vehicle with 'wind down' rail wheels that may traverse railway lines); or</li> <li>b. a trailer,</li> <li>and is not Mobile Plant.</li> </ul>

Word	Meaning
National Transport Insurance (NTI)	means National Transport Insurance, a joint venture of the insurers Insurance Australia Limited trading as CGU Insurance ABN 11 000 016 722 AFSL 227681 and AAI Limited Trading as Vero Insurance ABN 48 005 297 807 AFSL 230859 each holding a 50% share.
Occurrence	means any event, including continuous or repeated exposure to substantially the same general conditions, which results in Personal Injury or Property Damage neither expected nor intended by You. All events of a series consequent on or attributable to one source or original cause will be deemed one Occurrence.
Optional Extension	<ul> <li>means benefit/s shown under the heading 'Optional Extensions of Cover to this Policy' which are only provided by this Policy if:</li> <li>a. You have specifically requested the benefit; and</li> <li>b. We have agreed to provide the benefit; and</li> <li>c. You have paid any additional Premium; and</li> <li>d. the benefit/s are noted as being covered in the Policy Schedule.</li> <li>otherwise, such Cover is excluded.</li> </ul>
Period of Insurance	means the period between and includes the dates in Your Policy Schedule shown as 'Insured From/To' during which We provide insurance under Your Policy. Your Policy expires on the date specified in Your Policy Schedule as the 'To' date at 4.00pm Local Standard Time (L.S.T.) of the State or Territory within the Commonwealth of Australia in which Our office issuing Your Policy is located.
Personal Injury	<ul> <li>means:</li> <li>a. bodily injury, death, sickness, disability, disease, shock, fright, mental injury, mental anguish or loss of consortium resulting from any of them; and</li> <li>b. i. false arrest, false imprisonment, malicious prosecution, wrongful eviction, wrongful detention and humiliation;</li> <li>ii. libel, slander, defamation of character;</li> <li>iii. invasion of right of privacy;</li> <li>iv. wrongful entry or wrongful eviction or other invasion of the right of private occupancy; or</li> <li>v. assault and battery committed by You for the purpose of preventing or eliminating danger to a Person or property to the extent permitted by law.</li> </ul>
Policy	means this document, Your Policy Schedule, the Insurance Proposal, any declarations and statements You make to Us and any other notice We give You in writing, all to be read together.
Policy Schedule	means the most current insurance details and attachments to them, issued to You by Us. It sets out Your Policy number, the Policy applying, Excess and any special conditions, endorsements and limits which apply to Your Policy.

Word	Meaning
Pollution	means the discharge, dispersal, release or escape of oil, smoke, vapours, soot, fumes, acids, alkalis, toxic chemicals, toxic liquids, toxic gases, waste materials or other irritants, contaminants or pollutants into or upon any property, land, the atmosphere or any water course or body of water (including ground water).
	Pollution does not include radioactive material, a Health Hazard or asbestos.
Port	means the owned or leased area for which You have jurisdiction and control as port operator as specified in the Policy Schedule.
Port Operator Activities	means Your activities in the Territorial Limits in respect of the port operations as described in the Policy Schedule including the activities of any of Your canteen, social club, welfare organisation, first aid services or fire service as referred to in clause 1 of the definition of "You, Your, Insured", but does not include Ship Building Activities, Ship Repairing Activities or Marina Operator Activities.
Premium	The amount payable by You for this insurance. This does not include any government charges, taxes or duties.
Product	means any goods or property (including any components, packaging or container) described in Your Policy Schedule (after they have ceased to be in Your possession or under Your control) manufactured, grown, extracted, produced, processed, assembled, constructed, erected, installed, repaired, serviced, treated, sold, supplied or distributed in or from Australia or its external territories by You, or are deemed by Australian law to have manufactured, in the course of the Business, and includes directions, markings, instructions, warnings or given or omitted advice in connection with such Products, but does not include the design, formula or specification of such Products.
Product Liability	means Personal Injury or Property Damage:
	a. caused by any defect, or the harmful nature of any of Your Products
	<ul> <li>resulting from any defect or deficiency in any direction or advice given at any time or intended to be given by You concerning the use or storage of Your Products.</li> </ul>
Property Damage	means:
	<ul> <li>a. physical damage to or loss or destruction of tangible property including Financial Loss resulting from such damage, loss or destruction; or</li> </ul>
	b. loss of use of tangible property which has not been physically damaged or destroyed provided such loss of use is caused by an Occurrence.
Proposal	means the particulars of insurance completed by You, as Your application for insurance, and submitted to Us either in writing or electronically on which We rely to determine whether to provide You with a Policy, and if so, upon what terms and conditions.
Public Liability	means liability covered by this Policy but does not include Product Liability.
Reconstruction and Conversion Activities	means the alteration or rebuilding of any Vessel which entails a change in the dimension, tonnage or type of the Vessel.
Ship Building Activities	means the construction and/or assembling of any Vessel by You. This description includes any Reconstruction and Conversion Activities.

Word	Meaning
Ship Repairing Activities	means the repair, servicing and/or maintenance of any Vessel or of any part of a Vessel by You and including Your activities as:
	a. operator of a slipway, travel lift, forklift, dry dock or floating dock; and
	b. provider of hardstand cradles
	in connection with Your Ship Repairing Activities.
	This description does not include any Reconstruction and Conversion Activities or Ship Building Activities.
Ship Repair Products	means anything manufactured, constructed, erected, repaired, serviced or treated by You which is physically installed and used by You in Your Ship Repairing Activities, but does not include such items when sold and not physically installed by You as part of Your Ship Repairing Activities.
Specialist Operations	Drilling, blasting, core sampling, dredging and/or depositing of spoil, pile driving, cable or pipe laying, or professional oil spill response.
Sub Limit of Indemnity	means the maximum amount we will pay under a particular part of Your Policy, and will either be specified in the Policy Schedule or within the Policy Wording in respect of that Cover.
Territorial Limits	means anywhere in the Commonwealth of Australia.
Terrorism	means an act, including but not limited to the use of force or violence (or the threat of force or violence), of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or governments(s), committed for political, religious, ideological ethnic or similar purposes including the intention to influence any government and/or to put the public, or any section of the public in fear.
Third Party Property	means any tangible property not owned, leased, rented, hired, chartered or held on consignment by You.
Use As A Tool Of Trade	means use for excavating, digging, grading, scraping, drilling, lifting, pumping, spraying, vacuuming, suction, or like circumstance. It does not include:
	a. transit on a designated road to or from a work site; or
	b. use for road transport or road haulage.
Vessel	means any ship, boat, watercraft or other description of Vessel or structure which is a private pleasure craft or commercial vessel used or intended to be used for navigation on, under or in water and which is not owned, leased, rented, chartered or hired by You.
We/Our/Ours/ Us/ NTI	means National Transport Insurance, administered on behalf of the Insurers by its manager NTI Limited: ABN 84 000 746 109; AFSL 237246.
Wreck	means any Third Party Property which is wrecked, disabled, destroyed (or abandoned) as a direct result of an Occurrence during Your Port Operator Activities.
Yard or Location Limits	means the owned or leased area used by You as a ship repair yard, at the location specified in the Policy Schedule, and up to 100 nautical miles from that location for trials following Ship Repairing Activities.

Word	Meaning
You/ Your/ Yours/ Insured	means:
	1.
	<ul> <li>a. the client (person or company) named in Your Policy Schedule whose place of residence or if a company, whose place of incorporation, is within Australia or its external territories;</li> </ul>
	<ul> <li>all Your subsidiary companies (now or hereafter constituted) whose place of incorporation is within Australia and whose business falls within the definition of Business Activities;</li> </ul>
	<ul> <li>any personal representatives in the event of the death of a client but only in respect of liability incurred by the client;</li> </ul>
	d. any office-bearer, committee member or member of the client's own canteen sports social and child care facilities or welfare organisations and any member (not being a qualified medical practitioner) of the client's own fire, first aid medical or ambulance service; or
	e. any director, partner, executive officer or shareholder of the client or any Employee but only for liability in respect of which the client would have been entitled to indemnity if the claim had been made against the client.
	but only in respect of any liability incurred as part of Your Port Operator Activities.
	<ol><li>any party who has entered into a contract or agreement with You for the performance of work or services in connection with Port Operator Activities; but only:</li></ol>
	a. for an Occurrence for which You would be liable in the absence of the contract or agreement; and
	b. to the extent that the contract or agreement requires You to indemnify the party in relation to the Occurrence.
Your Works	means the performance of construction, reconstruction, alteration, conversion or development of buildings, structures or facilities by You, or on Your behalf.

### **THE COVER**

### **Our Agreement With You**

Based on the information in Your Insurance Proposal, and the statements and declarations that You have made in support of Your application for insurance and provided that You have paid the Premium by the due date, We will indemnify You for the Cover specified in Your Policy Schedule, subject to the terms, conditions and exclusions that are set out in this Policy.

Your Policy consists of:

- a. this Policy document, which sets out the conditions of Cover, exclusions and the terms and conditions that apply to the Policy or level of Cover You have chosen;
- b. the Policy Schedule is a separate document and shows the insurance details that are relevant to Your insurance;
- c. any endorsements noted on Your Policy Schedule or otherwise notified by Us to You in writing;
- d. Your Insurance Proposal, the declarations and statements that were made when You applied for Cover from Us and every other matter which You subsequently declare or state to Us when You replace, vary, extend or reinstate Your Policy.

They are all to be read as if they are the one document.

#### Important Note: Cover only provided by one section of this Policy:

To the extent that Section 1 Covers any compensation, loss, damage, liability, cost or expense which is also covered under Section 2 (Advisory liability) or any of the Covers under Section 3 (Automatic extensions), then any claim shall not be covered under Section 1 and shall instead be covered only under Section 2 or Section 3, as applicable.

### Section 1 - Public liability for Port Operator Activities

#### What You are insured for under Section 1:

#### 1. Compensation

Subject to the Limit of Indemnity specified in Your Policy Schedule, We will indemnify You in respect of all sums which You become legally liable to pay as compensation for:

- a. Personal Injury; or
- b. Property Damage to Third Party Property,

as a result of an Occurrence occurring in the Period of Insurance within the Territorial Limits and in connection with Your Port Operator Activities, less the Excess amount specified in Your Policy Schedule as applicable to this Policy.

#### 2. Legal costs/solicitors fees/ claimants costs

In addition We will pay:

- a. all charges, expenses and legal costs incurred by Us and/or You provided that such charges, expenses and legal costs were incurred with Our written consent in the settlement or defence of any claim for compensation for which You may be liable under this Policy;
- b. Your legal costs of representation at any coroner's inquest or inquiry incurred with Our prior written consent;
- c. all charges, expenses and legal costs recoverable from You resulting from any Occurrence giving rise to legal liability under this Policy; and
- d. all expenses incurred by You for first aid to others at the time of Personal Injury (other than payment of medical expenses which are prohibited by law).

All of these costs, expenses or charges must be incurred in connection with claims for compensation which if sustained would be indemnified under Section 1 of this Policy.

Provided that, in relation to any claim in respect of Personal Injury or Property Damage occurring in any country on the continent of North America or in States or Territories incorporated in or administered from or by any of those countries, Our liability to pay any of the costs, expenses or charges set out in Section 1 of this Policy will be included within the Limit of Indemnity specified in Your Policy Schedule under Section 1 of this Policy.

### **THE COVER**

### Section 2 - Advisory liability

#### Important Note: Basis of Cover for Section 2: Claims made and notified basis

The Advisory liability Cover in Section 2 is issued on a 'claims made and notified' basis. This means that Cover will only apply to claims where:

- a. the claim is first made against You during the Period of Insurance and notified to Us during the Period of Insurance, provided that You were not aware at any time prior to the Policy inception of circumstances which would have put a reasonable person in Your position on notice that a claim may be made against You; and
- b. You provide Us with written notification of facts pursuant to section 40(3) of the Insurance Contracts Act 1984. This provides that where You give Us written notice of facts that might give rise to claim against You as soon as reasonably practicable after You become aware of the facts and prior to the expiry of the Period of Insurance, the Policy will respond even though a claim arising from those facts is made against You after the Period of Insurance has expired. For Your information, section 40(3) of the Insurance Contracts Act 1984 is set out below:

"Where the insured gave notice in writing to the insurer of facts that might give rise to a claim against the insured as soon as was reasonably practicable after the insured became aware of those facts but before the insurance cover provided by the contract expired, the insurer is not relieved of liability under the contract in respect of the claim, when made, by reason only that it was made after the expiration of the period of insurance cover provided by the contact."

When the Period of Insurance has expired, no new notification of facts can be made on the expired policy even though the Occurrence giving rise to the claim against You may have occurred during the Period of Insurance.

#### What You are insured for under Section 2:

#### 1. Compensation

Subject to the Sub Limit of Indemnity specified in Your Policy Schedule, We will indemnify You in respect of all sums which You become legally liable to pay as compensation arising from Your negligence in providing, or Your failure to provide, advice or information given or required to be given, within the Territorial Limits and in the course of Your Port Operator Activities in relation to:

- a. seawalls;
- b. marine terminals;
- c. ports;
- d. harbours;
- e. wharves;
- f. piers;
- g. jetties;
- h. docks;
- i. berths;
- j. pontoons;
- k. marinas;
- I. stevedores;
- m. divers; or
- n. marine agents and boat dealers,

provided that the claim for compensation is first made against You and first notified to Us during the Period of Insurance.

#### Notification of claim or circumstance

If for the purposes of this Section, You notify Us in writing of:

a. any notice received from a person of an intention to make a claim against You; or

## **THE COVER**

b. any facts or circumstances of which You become aware which may give rise to a claim against You,

and such notification is given to Us during the Period of Insurance and as soon as reasonably practicable after You receive such notice of intention to make a claim or become aware of such facts or circumstances, any claim subsequently made against You (whether or not during the Period of Insurance) pursuant to the notice of intention or arising from the facts or circumstances shall be deemed, for the purposes of this Policy and any subsequent Policy or Policies issued by Us to You, to have been made on the date when You gave written notification to Us.

#### 2. Legal costs/solicitors fees/ claimants costs

In addition We will pay:

- a. all charges, expenses and legal costs incurred by Us and/or You provided that such charges, expenses and legal costs were incurred with Our written consent in the settlement or defence of any claim for compensation for which You may be liable under this Policy;
- b. Your legal costs of representation at any coroner's inquest or inquiry incurred with Our prior written consent; and
- c. all charges, expenses and legal costs recoverable from You resulting from any Occurrence giving rise to legal liability under this Policy.

All of these costs, expenses or charges must be incurred in connection with claims for compensation which if sustained would be indemnified under this Policy.

#### Limit of Indemnity under Section 2:

The maximum amount We will pay in total under clauses 1 and 2 above for any one claim and for all claims made during the Period of Insurance is the Sub Limit of Indemnity applicable to this Section 2 is \$1,000,000 or the amount specified in the Policy Schedule under Section 2.

#### Specific exclusion that applies only to Section 2 (Advisory liability) - Other prior matters

We will not be liable for any loss, damage, liability, cost or expense, including without limitation compensation, directly or indirectly caused or contributed to by, or in connection with, arising from, or in any way relating to:

- a. a claim made against You or threatened or intimated to be made, prior to the Period of Insurance;
- b. a claim or circumstance which may give rise to a claim against You and which was reported to any insurer under any insurance policy entered into prior to the Period of Insurance;
- c. a claim or circumstance which may give rise to a claim against You and which was disclosed to any insurer in any proposal for insurance prior to the Period of Insurance;
- d. a circumstance which may give rise to a claim against You of which You were aware before the Period of Insurance;
- e. an allegation of negligence, error or omission on Your part made prior to the Period of Insurance, whether or not such allegation was made by a person with standing to sue You in respect of the allegation; or
- f. a claim or circumstance disclosed to Us in the Proposal relating to this Policy.

### SECTION 3 - AUTOMATIC EXTENSIONS OF COVER TO THIS POLICY

### Important Note: The Cover provided by any of the following Automatic extensions is included within the Limit of Indemnity and is not payable in addition to it.

Subject to the Policy terms, exclusions and limitations, and either the Limit of Indemnity, or any applicable Sub Limit of Indemnity, whichever is the lesser, We will provide You with the following benefits:

#### 1. Cross liability

Where more than one person or party comprises You as defined in this Policy, each person or party will be treated as if a separate Policy had been issued to each of them. Any such person or party making a claim will be treated as though they are insured separately under this Policy. We waive all rights of subrogation or action which we may have or acquire against any such party arising out of any Occurrence in respect of which any claim is made under this Policy. Nothing contained in this clause operates to increase Our Limit of Indemnity or any sub-Limit of Liability.

#### 2. Acquired companies

We will insure any company formed or purchased by You during the Period of Insurance, subject to the terms and exclusions and Limit of Indemnity of this Policy, provided that You:

- a. have a controlling interest in such company(s);
- b. provide details to Us of the company within thirty days of formation or purchase; and
- c. pay such additional Premium as determined by Us by the date advised to You.

#### 3. Removal of Wreck / debris

We will pay to You or on Your behalf all costs incurred with Our prior written consent in the conduct of the Port Operator Activities during the Period of Insurance in connection with:

- a. the dredging of a new or temporary channel around any Wreck within the Port;
- b. the removal of any debris from the Port or disposing of cargo, insured equipment/property or Your customer's property except a Vessel or Aircraft (or Wreck) after an accident;
- c. the removal, raising, destruction or disposal of any Wreck from thePort; or
- d. the lighting or marking of any Wreck in the Port.

provided that:

- i. such removal is undertaken within twelve (12) months of the Occurrence;
- ii. You are required by law (or otherwise) to maintain clear waterways within thePort; and
- iii. You are unable to recover the costs of such removal from Your customer, owner of the Wreck or any other party.

For sub-clauses 3 c. and d. above this includes any amount You are required to expend by way of clean-up, environmental protection, Pollution prevention or other similar costs and expenses caused by the removal of the Wreck from the Port.

The maximum amount We will pay under this Automatic Extension of Cover for any one claim or series of claims caused by or arising out of any one Wreck is \$1,000,000 or the Sub Limit of Indemnity specified in Your Policy Schedule under Removal of Wreck / debris.

#### 4. Fines and penalties

To the extent permitted by law, We will indemnify You in respect of Your liability to pay any:

- a. fine or penalty; or
- b. duty, tax or other fiscal liability,

imposed on You as a direct consequence of Your inadvertent and unintentional breach of any statutory provision relating to customs and excise or immigration or workplace safety occurring during the Period of Insurance in the conduct of the Port Operator Activities.

### SECTION 3 - AUTOMATIC EXTENSIONS OF COVER TO THIS POLICY

To the extent permitted by law, We will also indemnify You for any fine or penalty imposed on You which arises as a direct consequence of Your inadvertent and unintentional breach of any statutory provision relating to Pollution occurring within the Port, but only if the Pollution is caused by a sudden and identifiable Occurrence in the conduct of Your Port Operator Activities which takes place in its entirety at a specific time and place.

Nothing in this Automatic extension of Cover will create any liability for Us to pay or reimburse any punitive, exemplary, multiple or liquidated damages howsoever described.

This clause is not subject to Exclusion 12. Fines and penalties.

The maximum amount We will pay under this Automatic extension of Cover for any one claim or series of claims caused by or arising out of any one Occurrence is \$1,000,000 or the Sub Limit of Indemnity specified in Your Policy Schedule under Removal of Wreck / debris.

#### 5. Tenant's liabilities

We will pay to You or on Your behalf any amount that You become legally liable to pay as compensation for Property Damage to any premises (including the lessor's fixtures and fittings) leased, hired or rented to You provided that such loss or damage:

- a. arises as a direct consequence of an Occurrence in the conduct of the Port Operator Activities and in the Period of Insurance; and
- b. is not caused by any Occurrence which constitutes a breach by You of Your contractual obligations to the lessor of the premises.

#### 6. Landlord liability

We will pay to You or on Your behalf any amount You become legally liable to pay as compensation for Personal Injury or Property Damage suffered by Your tenant as a consequence of You breaching the duty of care that You owe as a landlord and arising as a direct consequence of an Occurrence in the Period of Insurance.

#### 7. Pollution liability

We will pay to You or on Your behalf any amount which You become legally liable to pay as compensation in the conduct of the Port Operators Activities for Personal Injury or Property Damage to any Third Party Property as a result of Pollution caused by a single Occurrence that:

- a. is sudden and identifiable and neither expected nor intended by You; and
- b. first commences during the Period of Insurance and takes place in its entirety at a specific time and place within the Port.

provided that the Pollution:

- i. did not result from Your intentional and wilful violation of any government statute, rule or regulation;
- ii. was not gradual; and /or
- iii. did not result from a continuous or repeated Occurrence or substantially similar Occurrences.

Nothing in this Clause shall operate to provide Cover for fines, penalties, punitive or exemplary damages.

The maximum amount We will pay under this Automatic Extension of Cover for any one claim or series of claims caused by or arising out of any one Occurrence is \$1,000,000 or the Sub Limit of Indemnity specified in the Policy Schedule under Pollution Liability.

#### 8. Pollution clean-up costs

We will pay to You or on Your behalf any amount which You become legally liable to pay for removing, nullifying or cleaning up Pollution in the conduct of Your Port Operators Activities as a result of Pollution caused by a single Occurrence that:

- a. Is sudden and identifiable and neither expected nor intended by You; and
- b. first commences during the Period of Insurance and takes place in its entirety at a specific time and place within the Port.

provided that the Pollution:

### SECTION 3 - AUTOMATIC EXTENSIONS OF COVER TO THIS POLICY

- i. did not result from Your intentional and wilful violation of any government statute, rule or regulation;
- ii. was not gradual; and /or
- iii. did not result from a continuous or repeated Occurrence or substantially similar Occurrences.

Nothing in this Clause shall operate to provide Cover for fines, penalties, punitive or exemplary damages.

The maximum amount We will pay under this Automatic extension of Cover for any one claim or series of claims caused by or arising out of any one Occurrence is \$1,000,000 or the Sub Limit of Indemnity specified in the Policy Schedule under Pollution clean-up costs.

#### 9. Delay in handling, misdirection and wrongful delivery

We will pay to You or on Your behalf any amount which You become legally liable to pay as compensation for:

- a. Property Damage to Third Party Property; or
- b. Financial Loss incurred by Your customer or the person entitled to delivery under a bill of lading or other contract of carriage or handling documentation,

arising from delay in handling, misdescription or wrongful delivery of the Third Party Property arising out of an Occurrence in the conduct of the Port Operator Activities in the Period of Insurance.

We will also pay to You or on Your behalf:

- c. any recovery or redelivery expenses incurred during the Period of Insurance for the purpose of averting or minimising Your liability to pay such compensation provided that You, (whenever reasonably practicable), first obtain from Us written consent to incur the cost or expenditure; or
- d. any amount which You become legally liable to pay as compensation for Financial Loss incurred by Your customer arising from Your failure to perform Your contractual obligations and which arises out of an Occurrence, other than compensation as a result Your failure to provide services within an agreed time.

This clause prevails to the extent of any inconsistency with Exclusion clause 5. Contractual liabilities or Exclusion clause 12. Fines and penalties.

#### 10. Hired Out Equipment

Subject to the application of Your standard conditions of hire, We will pay any amount that You become legally liable to pay as compensation in the conduct of the Port Operators Activities for Personal Injury or Property Damage to Third Party Property caused by the temporary hiring out of cranes, plant and equipment owned by You, provided that such Personal Injury or Property Damage is caused by an Occurrence in the Period of Insurance.

For the purpose of this Automatic Extension of Cover, temporary hire is defined as meaning a period not exceeding 120 consecutive days.

#### 11. Hired In equipment

We will pay to You or on Your behalf any amount You become legally liable to pay as compensation for Property Damage to equipment owned by third parties and hired, leased or rented to You where such loss or damage is caused by an Occurrence in the conduct of the Port Operator Activities in the Period of Insurance and only to the extent that it is not otherwise covered by the third party who hired, leased or rented the equipment to You.

#### 12. Goods Sold or Supplied

Notwithstanding Exclusion clause 25: Product Liability , We will pay to You or on Your behalf any amount You become legally liable to pay as compensation for:

- a. Personal Injury; or
- b. Property Damage to any Third Party Property,

arising from an Occurrence, which is caused by a defect in any food or beverage, including water, which You have sold or supplied in the conduct of Your Port Operator Activities in the Period of Insurance, provided that You were not aware and did not suspect there was such a defect at the time of sale or supply.

However the Cover provided by this extension excludes the cost of recalling, withdrawing, inspecting, replacing and/or repairing any food or beverages supplied by You or of making any refund on the price paid for them.

### OPTIONAL EXTENSIONS OF COVER TO THIS POLICY

The following Optional Extensions are not automatically provided and will only apply when shown in Your Policy Schedule. Any Cover provided by each Optional Extension is subject to all other terms, conditions and exclusions of this Policy.

All Optional Extensions are included within the Limit of Indemnity shown in Your Policy Schedule and are not payable in addition to such limit.

### 1. Ship repairer's liability

We will indemnify You in respect of all sums which You become legally liable to pay as compensation for:

- a. Personal Injury; or
- b. Property Damage to Third Party Property,

as a result of an Occurrence resulting from Your Ship Repairing Activities or Your Ship Repair Products within the Period of Insurance and within the Yard or Location Limits.

#### Ship repairer's liability specific Optional Extensions

The following Specific Optional Extensions are not automatically provided and will only apply when shown in Your Policy Schedule.

#### i. Ship repairer's Reconstruction and Conversion Activities

Ship repairer's liability is extended to include Reconstruction and Conversion Activities, subject to all other terms and conditions of this optional extensions of Cover 1: Ship repairer's Liability and this Policy.

#### ii. Ship repairer's travelling workmen

Ship repairer's liability is extended to include Personal Injury to any person apart from You and Property Damage to any Third Party Property or Vessel on which You or your Employee are working for the purpose of carrying out your Ship Repairing Activities, that are located away from or outside the Yard or Location Limits (including whilst at sea or in port) but within the Ship repairer's travelling workmen territorial limits shown in Your Policy Schedule. This Cover applies even if you or your Employee(s) are signed on as a member of the Vessel's crew and is subject to all other terms and conditions this Optional Extensions of Cover 1: Ship repairer's liability and this Policy.

#### iii. Fines and Penalties Relating to Pollution

To the extent permitted by law, We will indemnify You in respect of Your legal liability to pay any:

- (1) fine or penalty; or
- (2) duty, tax or other fiscal liability,

that is imposed on You as a direct consequence of Your inadvertent or unintentional breach of any statutory provision, law or regulation and provided always that the breach relates to Pollution, but only if the Pollution is caused by a sudden and identifiable Occurrence in the Period of Insurance, arising in the conduct of Your Ship Repairing Activities and which takes place in its entirety at a specific time and place within the Yard or Location Limits (or if caused by You or an Employee covered under Optional Extension 1, clause b.(ii) Ship repairer's travelling workmen, within the ship repairer's travelling workmen Territorial Limits specified).

Nothing in this Fines and penalties extension will create any liability for us to pay or reimburse any punitive, exemplary or liquidated damages howsoever described.

#### Sub-Limit of Indemnity for Ship Repairer's Liability

The maximum amount We will pay under this specific Optional Extension for any one claim or series of claims caused by or arising out of any one occurrence is \$1,000,000 or the Sub Limit of Indemnity specified in the Policy Schedule under Ship Repairers Liability.

#### Specific exclusions that apply only to the Optional Extension of Cover for ship repairer's liability

In addition to the Exclusions that apply to all sections of this Policy, the following specific exclusions apply with respect to any Cover provided by this Optional Extension of Cover 1. Ship repairer Optional Extension (and its specific optional extensions).

### **OPTIONAL EXTENSIONS OF COVER TO THIS POLICY**

We will not be liable for any loss, damage, liability, cost or expense, including without limitation compensation or costs, directly or indirectly caused or contributed to by, or in connection with, or arising from:

#### a. Your buildings and premises

Your ownership, lease, use, rental or control of any building, premises or car parks.

This exclusion does not apply to jetties, walkways, pontoons or any structures designed for mooring, standing or storing vessels.

Further, this exclusion does not apply in the event of loss or damage to a building not owned but occupied by You that is:

- i. caused by fire or explosion and;
- ii. a direct result of Your Marina Operator Activities.

#### b. Piles and castings

the misalignment or misplacement of any piles or castings or the cost of abandonment of them for any reason.

#### c. Molestation

any claims arising directly or indirectly from, contributed to, by, or in connection with sexual and/or child assault, abuse, molestation or any attempt thereat, regardless of whether that claim arises as a result of the actions of You, Your employees or contractors or subcontractors.

#### d. Aircraft products

any of Your Products (including fuel) that are used or incorporated into any Aircraft.

#### e. Storage

any Third Party Property stored by You for any reason except to be worked upon in the course of your Ship Repairing Activities;

#### f. North America Ship Repair Products liability

Ship Repair Products claims occurring in any country on the continent of North America, or in States or Territories incorporated in or administered from or by such country.

### 2. Marina operator's liability

We will indemnify You in respect of all sums which You become legally liable to pay as compensation for:

- a. Personal Injury; or
- b. Property Damage to Third Party Property,

as a result of an Occurrence arising out of Your Marina Operator Activities and Your Marina Operator's Products within the Period of Insurance within the Marina Limits.

#### Marina operator's fines and penalties specific Optional Extension

Subject to this Marina Operator's fines and penalties specific Optional Extension being specified in Your Policy Schedule, to the extent permitted by law, We will indemnify You in respect of Your liability to pay any:

- a. fine or penalty; or
- b. duty, tax or other fiscal liability,

imposed on You as a direct consequence of Your inadvertent and unintentional breach of any statutory provision relating to:

- i. customs and excise;
- ii. immigration; or

### OPTIONAL EXTENSIONS OF COVER TO THIS POLICY

iii. Pollution, but only to the extent that the Pollution happens within the Marina Limits and is caused by a sudden and identifiable Occurrence which takes place in its entirety at a specific time and place,

occurring during the Period of Insurance in the conduct of the Marina Operator Activities.

Nothing in this Marina operator's fines and penalties specific Optional Extension will create any liability for Us to pay or reimburse any punitive, exemplary, multiple or liquidated damages howsoever described.

This clause is not subject to Exclusion 12. Fines and penalties.

#### Sub-Limit of Indemnity for Ship Repairer's Liability

The maximum amount We will pay under this Optional Extension 2. Marina Operator Activities (including its specific Optional Extension Marina operator's fines and penalties) for any one claim or series of claims caused by or arising out of any one Occurrence is \$1,000,000 or the Sub Limit of Indemnity specified in the Policy Schedule under Marina Operators Activities.

#### Specific exclusions that apply only to this Optional Extension of Cover for Marina Operator Activities

In addition to the Exclusions that apply to all sections of this Policy, the following specific exclusions apply with respect to any Cover provided by this Optional Extension of Cover 2. Marina Operator Activities.

We will not be liable for any loss, damage, liability, cost or expense, including without limitation compensation or costs, directly or indirectly caused or contributed to by, or in connection with, or arising from:

#### a. Your buildings and premises

Your ownership, lease, use, rental or control of any building, premises or car parks.

However this exclusion will not apply to

- i. jetties, walkways, pontoons or any structures designed for mooring, standing or storing Vessels.
- ii. loss or damage to buildings not owned but occupied by You that is caused by fire or explosion as a direct result of Your Marina Operator Activities.

#### b. Piles and castings

the misalignment or misplacement of any piles or castings or the cost of abandonment of them for any reason.

#### c. Molestation

any claims arising directly or indirectly from, contributed to, by, or in connection with sexual and/or child assault, abuse, molestation or any attempt thereat, regardless of whether that claim arises as a result of the actions of You, Your employee, contractor or subcontractors.

#### d. North America Marina operator Product Liability

Marina Operator's Product occurring in any country on the continent of North America, or in States or Territories incorporated in or administered from or by such country.

#### 3. Your Works

Notwithstanding Exclusion 15. Your Works, We will indemnify You for Your legal liability to pay compensation for Personal Injury or Property Damage to Third Party Property caused by Your Works and arising as a direct consequence of an Occurrence during the Period of Insurance in the conduct of the Port Operator Activities, except where the completed value of such works exceeds \$750,000 in total.

#### 1. Standard terms and conditions

It is a condition of this Policy that all services You provide as part of Your Port Operator Activities (or Marina Operator Activities or Ship Repairing Activities (if applicable)) as stated in the Policy Schedule are conducted under Your standard terms and conditions (to the extent permitted by Iaw). You must provide Us with a copy of these standard terms and conditions prior to commencement of this Policy.

It is important to note that if You do not utilise Your standard terms and conditions We may refuse Your claim or reduce the amount We pay you in the event of a claim.

#### 2. Your duty of disclosure

Before You enter into an insurance contract, You have a duty to tell Us anything that You know, or could reasonably be expected to know, which may affect Our decision to insure You and on what terms.

Before You enter into an insurance contract, You have a duty under the Insurance Contracts Act 1984 (ICA) s.21 and the Marine Insurance Act 1909 (MIA) s. 24,25 and 26 (whichever is applicable) to tell Us pursuant to the ICA: anything that You know, or could reasonably be expected to know, which may be relevant to Our decision to insure You and on what terms; or, pursuant to the MIA: every material circumstance which is known to You or which ought to be known to You which would influence Us in fixing the Premium or determining whether to accept the risk.

You have this duty until We agree to insure You.

You have the same duty before You renew, extend, vary or reinstate an insurance contract.

You do not need to tell Us anything that:

- reduces the risk We insure You for;
- is common knowledge;
- We know or should know as an insurer; or
- We waive Your duty to tell Us about.

#### If You do not tell Us something

If You do not tell Us anything You are required to, We may cancel Your contract or reduce the amount We will pay You if You make a claim, or both.

If Your failure to tell Us is fraudulent, We may refuse to pay a claim and treat the contract as if it never existed.

#### Who must tell Us?

Everyone who is insured under the Policy is required to comply with the duty of disclosure, including Your broker or Your agent.

Where the Marine Insurance Act 1909 applies, if You fail to comply with Your duty of disclosure, We may avoid the contract from its beginning.

#### 3. Due observance

If You fail to comply with any provision of Your Policy, We may reduce or refuse to pay a claim, but in any event Our rights will be subject to the Insurance Contracts Act 1984 (Cth), or the Marine Insurance Act 1909 (Cth), whichever is applicable.

#### 4. Premium and declarations

The Premium payable under this Policy is based on the estimated gross revenue and information provided by You in the Proposal or declaration for the Period of Insurance in relation to the extent of Your Port Operator Activities, and Marina Operator Activities or Ship Repairing Activities (if applicable).

Unless otherwise agreed:

- a. if the deposit Premium is \$5,000 or less, the deposit Premium will be regarded as the minimum Premium for the Period of Insurance shown in the current Policy Schedule and no adjustment or declaration of actual figures is required;
- b. If the deposit Premium is more than \$5,000 You must supply a declaration of gross revenue within three (3) months of the expiry of the Period of Insurance. An adjustment will be made to the deposit Premium, based on rates agreed at the beginning of the Period of Insurance. If the adjusted Premium exceeds the deposit Premium, You must pay the difference to Us.

If the adjusted Premium is lower than the deposit Premium, We will pay the difference to You up to 25% of minimum Premium for the Period of Insurance shown in the current Policy Schedule. The balance will be regarded as the minimum Premium for the Period of Insurance.

Your declaration of gross revenue must be Your total gross earnings, including amounts paid or payable, in relation to Your Port Operator Activities, Ship Repairing Activities and Marina Operator Activities (where applicable) during the Period of Insurance, and must include the value of all services, products and parts supplied by You as part of those Activities.

#### 5. Inspection of books

You are required to keep accurate records of all gross earnings, including amounts paid or payable, from your Port Operator Activities, and if applicable, Your Marina Operator Activities or Ship Repairing Activities and on request provide Us with an audited copy of these records.

If We request an audited copies of these records and they are not available, We may appoint an auditor, at our discretion, and You must make all relevant records available to the auditor.

The fees for such an audit are payable by Us but where the audit reveals misrepresentation of the required figures, whether or not the misrepresentation is intended, You will reimburse Us for the auditor's fees.

#### 6. Alteration of risk

You must provide Us with immediate written notice of:

- a. every change which materially varies any of the facts or circumstances existing at the commencement of this Policy that comes to Your knowledge, which will also be deemed to include the knowledge of any person whose knowledge would in law be Your knowledge; and
- b. if You do not provide such notification before the happening of an Occurrence giving rise to a claim under this Policy then, subject to either the Insurance Contracts Act 1984 (Cth), or the Marine Insurance Act 1909 (Cth), We may refuse to pay a claim, either in whole or in part.

#### 7. Cancellation

- a. You may cancel Your Policy (or any individual product within Your Policy) at any time by giving Us written notification;
- b. We may cancel only when the law allows Us to do so, and We will allow three business days' notice for You to seek alternative insurance or as otherwise required under the Insurance Contracts Act 1984 (Cth), or the Marine Insurance Act 1909 (Cth);
- c. Where You represent more than one person or entity, We will only carry out Your request for cancellation where a written notification to cancel is received from all parties named in Your Policy Schedule;

#### Premium adjustment as a result of cancellation:

- d. Where cancellation is to be effected, You are required to provide Us with a declaration of Your actual gross revenue (referred to in clause 4. "Premium and declarations") from the commencement of the Period of Insurance to the proposed cancellation date of the Policy.
- e. If the adjusted Premium for the period prior to the cancellation date is less than the annual deposit Premium, We will refund the difference between the adjusted Premium and the annual deposit Premium, subject to the minimum Premium as shown in Your Policy Schedule applying.
- f. If the adjusted Premium for the period prior to the cancellation date exceeds the annual deposit Premium, You must pay that difference to Us. That additional Premium owed to us is payable by the date advised to You.
- g. If the cancellation is due to insolvency or the takeover of Your company, consideration will be given to reducing the minimum Premium depending on the circumstances, claims, and Our exposure during the Period of Insurance, but this consideration remains at Our absolute discretion.

In providing any refund of Premium some government taxes and duties are not refundable. If this applies to Your Policy, then no refund of such taxes and duties will be made.

#### 8. Goods and Services Tax

- a. The amount of Premium paid by You for Your Policy includes an amount for GST on the Premium. As You are a commercial entity, You must inform Us of the extent to which You are entitled to an input tax credit for that GST amount each time that You make a claim under Your Policy;
- b. No payment will be made to You for any GST liability that You may incur on the settlement of a claim if You do not inform Us of Your entitlement or correct entitlement to any input tax credit;
- c. Despite the other provisions of this insurance (including provisions in the wordings, Your Policy Schedule or any endorsement) Our liability to You will be calculated taking into account any input tax credit to which You are entitled for any acquisition which is relevant to Your claim, or to which You would have been entitled were You to have made a relevant acquisition; and if the sum insured is not sufficient to Cover Your loss, We will only pay any GST (less any relevant input tax credit) that relates to Our proportion of Your loss.

#### 9. Government taxes and duties

You must pay all levies, taxes, imposts and/or charges, including but not limited to stamp duty and other similar charges which may be payable to or are required to be paid to any government in Australia whether acting through any agency, instrumentality or otherwise in relation to Your Policy.

#### 10. Law & jurisdiction

This Policy is subject to Australian law and practice. The Marine Insurance Act 1909 (Cth) or the Insurance Contracts Act 1984 (Cth) may apply to this Policy.

Each party agrees to submit to the jurisdiction of any court of competent jurisdiction within Australia and to comply with all requirements necessary to give such court jurisdiction. All matters arising under this Policy will be determined in accordance with the law and the practice of such courts.

#### 11. Notices

Where there is more than one of You, any notice given by Us under Your Policy to any one of You will be deemed to be notice given to all of You.

#### 12. Other insurances

You must give Us written notice of any policies of insurance already effected, or which may be subsequently effected, covering whether in whole or in part, the subject matter of the various parts of the Policy. Subject to either the Insurance Contracts Act 1984 (Cth), or the Marine Insurance Act 1909 (Cth), We reserve the right to seek contribution from such other insurers.

#### 13. Causing or contributing to loss

We may refuse to pay a claim, or may reduce the amount payable under a claim, to the extent that Your breach of any condition of Your Policy causes or contributes to loss, damage or liability or prejudices Our interests or rights, in respect of that claim.

#### 14. Reasonable care

At Your own expense You and any person acting for You or on Your behalf must exercise reasonable care and take precautions and use all due diligence to:

- a. prevent loss or damage to and ensure the safety and security of any item or thing which is the subject of the Cover provided under any part of Your Policy;
- b. employ only competent Employees;
- c. comply with all statutory obligations and by-laws or regulations and recognised standards imposed by any public authority;
- d. prevent Personal Injury or Property Damage ;
- e. employ safe work practices; and
- f. maintain Your property, accessories, Mobile Plant and equipment, machinery, implements and everything used in Your Business Activities in proper repair and sound condition.

#### 15. Subrogation

Upon the payment of any claim under this Policy and subject to the Insurance Contracts Act 1984 (Cth) or the Marine Insurance Act 1909 (Cth) We will be subrogated to all Your rights and remedies arising out of such claim against any person whatsoever and if there is any recovery by way of subrogation that includes both Our loss and Your loss, then We and You will be entitled to Our individual pro-rata proportions of the recovered amount (that includes any interest component) subject to any such legislation. For the purposes of this clause, loss includes any legal and administrative costs incurred by either party in the recovery.

#### 16. Right of recovery

Where another person other than a person exempted by law, is liable to compensate You for any loss or damage covered by the Policy, but You have agreed with, or given an undertaking to that person without Our written authority, either before or after the loss or damage occurred that You would not seek to recover any moneys from that person, We will not Cover You under Your Policy for any such loss or damage.

#### 17. Other interested parties

a. Your Policy does not provide insurance in respect of the interest of any person or entity not named in Your Policy Schedule. We will however recognise a government agency or Your personal representative in the event of Your death, or incapacity whether temporary or permanent.

b. All persons entitled to any benefit under Your Policy will be bound by the terms of Your Policy.

#### 18. Assignment of interest

No change in, or modification of, or assignment of interest under this Policy will be effective except when made by written endorsement to this Policy and signed by Us.

#### 19. Fraudulent disclosure or misrepresentation

You must not make any disclosures or misrepresentations that are fraudulent when proposing Your insurance to Us. Subject to the Insurance Contracts Act (1984) (Cth) or the Marine Insurance Act 1909 (Cth). We may in certain circumstances cancel the Policy or declare it never existed because it was not properly entered into due to Your fraudulent misrepresentation or disclosure. If We are not entitled to avoid the contract from the beginning, We may be entitled to reduce Our liability under the contract in respect of a claim.

#### 20. Prohibited by law

Where this Policy provides any indemnity to You which is prohibited by law, this Policy will be varied by operation of this clause so that this Policy does not respond to the extent that the indemnity is prohibited by law.

#### 21. Payment of Limit of Indemnity

We may at any time pay to You the appropriate Limit of Indemnity (after deducting any sum or sums already paid) or any lesser amount for which a claim or claims may be settled and thereupon We will relinquish the conduct and control of and will be under no further liability in connection with such claim or claims except for those costs and expenses incurred prior to the date of such payment.

#### 22. Contribution to costs

If We have not exercised Our rights under Condition21. Payment of Limit of Indemnity (above). Our liability to pay costs and expenses, where any sum or sums exceeding the appropriate Limit of Indemnity have to be paid to dispose of a claim or claims, will be limited to such proportion of the said costs and expenses as such Limit of Indemnity bears to the amount actually so paid, or to be paid.

#### 23. Medicare notification

We will notify Medicare under the Health and Other Services (Compensation) Act 1995, where any payment is due or claim for compensation is lodged under that Act. If a Commonwealth issued 'Notice of Charge' deems that an amount is due to the Commonwealth, that amount will be paid to the Commonwealth prior to and nett of any further compensation payment being made.

#### 24. Unintentional breach or non-compliance

We agree that any breach or act of non-compliance by one party insured by this Policy will not prejudice the rights of any other party insured by the Policy, provided that such other party was not aware of, and did not participate in or condone, such breach or non-compliance.

### CLAIMS RESPONSIBILITIES THAT APPLY TO THIS POLICY

When You suffer loss, damage, liability or expense claimable under this Policy, You, or anyone acting for You or on Your behalf must:

- a. take all reasonable measures to avoid or minimise any further loss, damage, liability or expense;
- b. not make any admission, offer, promise, payment or indemnity without Our written consent;
- c. tell Us all the details of the loss immediately either by submission of a claim form or by providing the information required by **NTI ACCIDENT ASSIST** on **1800 684 669**, and in no case more than 30 days after the loss damage, liability or expense occurred. This information should be provided to Us with any written documentation, for example, a letter of demand from a claimant, a writ, summons or process received from any third party claimant. The obligation to provide this information is ongoing;
- d. pay the Excess to Us at the time of lodgement of claim;
- e. give Us all information and assistance We require in the prosecution, defence or settlement of any claim or any action or any claim made by You for benefits under Your Policy;
- f. notify Us of any other insurance that also provides insurance for any claim under Your Policy;
- g. in the event of loss caused by burglary, theft and/or malicious damage, notify the police immediately and provide to them all assistance to apprehend the offending party;
- h. not make any false declaration or statement in support of any claim under Your Policy; and
- i. allow Us to exercise Our rights to possession of the damaged or recovered property where We have paid Your claim.

When You claim under this Policy:

- i. We may take over any right that You may otherwise have had against any person who may be held responsible for the loss, damage, liability or expense and to take recovery action in Your name against those responsible; and
- ii. We may take over and conduct in Your name the defence or settlement of any claim or prosecute in Your name for Our benefit, any claim for indemnity or damages or otherwise and will have full discretion in the conduct of any proceedings and in the settlement of any claim.

### **EXCLUSIONS THAT APPLY TO ALL SECTIONS OF THIS POLICY**

We will not be liable for any loss, damage, liability, cost or expense, including without limitation compensation or costs, directly or indirectly caused or contributed to by, or in connection with, or arising from:

#### 1. Sanction Limitation and Exclusion Clause 1.6.11

This exclusion shall be paramount and shall override anything contained in this Policy that is otherwise inconsistent.

Any claim or benefit hereunder to the extent that the provision of such Cover, payment of such claim or provision of such benefit would expose Us to any sanction, prohibition or restriction under United Nations resolutions or trade or economic sanctions, laws or regulations of Australia, the European Union, United Kingdom or United States of America.

#### 2. Radioactive contamination, chemical, biological, bio-chemical and electromagnetic weapons exclusion

This exclusion shall be paramount and shall override anything contained in this Policy that is otherwise inconsistent.

- a. ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel.
- b. the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof.
- c. any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter.
- d. the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this Sub-Clause d. does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes.
- e. any chemical, biological, bio-chemical, or electromagnetic weapon.

#### 3. Asbestos

or aggravated by or in any way involving asbestos, asbestos fibres, asbestos products or by-products or derivatives of asbestos, including, but not limited to:

- a. mining, processing, transport, distribution and / or storage of asbestos;
- b. manufacture of asbestos;
- c. processing of asbestos;
- d. installation, removal, cleaning up, decontamination, control or treatment of asbestos;
- e. the inhalation of, or fears of the consequences of exposure to or the inhalation of asbestos; or
- f. any Property Damage (including the resultant loss of use of such property).

#### 4. Aircraft

the ownership, operation, use, charter, possession, maintenance, refuelling, service or repair by You or on Your behalf of any Aircraft.

#### 5. Contractual liabilities

You assuming any liability under any contract or agreement other than:

- a. liability which would have been implied or imposed by law in the absence of such contract or agreement; or
- b. liability is assumed under those contracts or agreements noted in the Policy Schedule.

This exclusion does not apply to Automatic extensions of cover 9.(Delay in handling, misdirection and wrongful delivery).

#### 6. Cyber Attack Exclusion Clause 10.11.03

- 6.1 subject to Clause 6.2 below, in no case shall this insurance Cover loss damage liability or expense directly caused by or contributed to by or arising from the use or operation, as a means for inflicting harm, of any computer, computer system, computer software programme, malicious code, computer virus or process or any electronic system.
- 6.2 where this Clause 6. is endorsed on a Policy covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power, or Terrorism or any person acting from a political motive, clause 6.1. shall not operate to exclude losses (which would otherwise be covered) arising from the use of any computer, computer system computer software programme, or any electronic system in the launch and/or guidance system and/or firing mechanism of any weapon or missile.

### **EXCLUSIONS THAT APPLY TO ALL SECTIONS OF THIS POLICY**

#### 7. Directors and officers liability

Your functions and duties as a director and/ or officer of the client listed in the Policy Schedule or any legal entity, corporation or other incorporated body.

#### 8. Dishonesty

any fraudulent, dishonest, criminal or malicious act or omission on Your part or any person for whose conduct You are responsible.

#### 9. Divers

Personal Injury to any divers of any description.

#### 10. Explosives

the ownership or use of explosives by or on Your behalf but this exclusion does not apply to Your handling, movement or storage of explosives not owned by You, in the course of the Port Operator Activities.

#### 11. Faulty workmanship

- a. damage to that part of any property upon which You are or have been working; or
- b. repairing, correcting or improving any work undertaken by You or on Your behalf,

but not excluding any Cover that You may have under the Policy for resultant Personal Injury or Property Damage arising from such work.

#### 12. Fines and penalties

- a. any amount imposed on You in respect of any fines or other penalties imposed by any local, State or Federal Government or other Authority, except to the extent Cover is provided by Automatic Extensions of Cover 4. Fines and penalties; or
- b. any fines or liquidated damages or penalties incurred under any penalty clause, except to the extent Cover is provided by Automatic Extensions of Cover 9. Delay in handling, misdirection and wrongful delivery.

#### 13. Health Hazard

a Health Hazard.

#### 14. Heat application, hot work, welding and cutting

hot work, welding, heating and/or cutting not carried out in accordance with Australian Standard AS1674 Safety in welding and allied processes - Fire precautions and its amendments.

#### 15. Your Works

Your Works, unless Optional Extensions of Cover to this Policy clause 3: Your Works is noted in Your Policy Schedule.

#### 16. Defamation

the publication or utterance of a libel or slander or other defamatory or disparaging material:

- a. made prior to the commencement of the Period of Insurance;
- b. made by You at Your direction which You knew or suspected to be false; or
- c. related to publishing, advertising, broadcasting or telecasting activities conducted by You or on Your behalf.

#### 17. Lifting capacity

exceeding the registered or rated capacity of any lift device, slipway, travel lift, forklift, floating dock, marine railway or dry dock.

#### 18. Navigation liability

any collision, towage or navigation of any Vessel when on, under or in water and in which You have an interest as owner, charterer, lessor, lessee, or financier or in which You otherwise have a legal or equitable interest, whether or not it is used in connection with Your Port Operator Activities, or Your Marina Operator Activities or Your Ship Repairing Activities.

#### 19. Other Insurance

any claims which are, or would be but for the existence of this Policy, insured by any other insurance effected by You or on Your behalf. This exclusion will not apply in respect of any difference in Cover, sum insured or Excess.

#### 20. Overseas actions

any action brought or instituted against You or any judgment obtained in any country other than the Commonwealth of Australia, although this exclusion will not apply to the extent that an order is made by an Australian Court in respect of a judgment obtained in a country other than the Commonwealth of Australia.

#### 21. Ownership or control

Any person or organisation who lawfully destroys, or assumes ownership or control of, any property.

#### 22. Performance

- a. a delay or lack of performance by You or on Your behalf of any contract or agreement, except as provided in Automatic Extensions of Cover 9. Delay in handling, misdirection and wrongful delivery;
- b. the failure of Your work to meet the level of performance, quality, fitness, suitability or durability expressly or impliedly warranted or represented by You.

#### 23. Personal Injury to Contractor

Personal Injury to any Contractor.

#### 24. Personal Injury to Employees

- a. Personal Injury to any Employee arising out of or in the course of his/her employment;
- b. Personal Injury to any person who is, pursuant to any legislation relating to Workers' or Workmen's compensation or seamans' compensation, deemed to be Your employee or worker;
- c. any liability in respect of which You are entitled to seek indemnity under any policy of insurance required to be taken out pursuant to any legislation relating to worker's or workmans compensation or seamans' compensation including any Commonwealth legislation or legislation of any State or Territory and whether or not You are party to such contract of insurance; or
- d. any liability imposed by the provisions of any Workers' or Workmen's compensation legislation, Seamans' compensation legislation or any Accident compensation legislation or any industrial award or agreement or determination.

#### 25. Product liability

any claims arising from Your Product, Your Products Liability, or liability for the costs and expenses of withdrawing from sale or recalling such goods.

#### 26. Professional Duty

any survey, inspection or condition report or valuation on a Vessel or Your failure to render professional advice or service, but this Exclusion does not apply to:

- a. Cover as provided by Section 2. Advisory liability;
- b. the rendering of or failure to render advice or services by members of Your first aid services.

#### 27. Property held for sale

any Vessel or other tangible property held for sale..

#### 28. Punitive damages

any ruling against You for payment by You of aggravated, exemplary, punitive or multiple damages.

#### 29. Ship Building Activities

any Ship Building Activities, except to the extent provided under any of the Optional Extensions that are specified in the Policy Schedule.

### **EXCLUSIONS THAT APPLY TO ALL SECTIONS OF THIS POLICY**

#### 30. Specialist operations

any Specialist Operations.

#### 31. Statutory obligations

the failure to comply with any legal and/or statutory obligations or regulations imposed by any government, local or public authority, where such failure to comply is a direct or indirect cause of the loss, except as provided in Automatic Extensions of Cover 4. Fines and penalties.

#### 32. Terrorism

- a. an act of Terrorism; and / or
- b. steps taken to prevent, suppress, control or reduce the consequences of any actual, attempted, anticipated, threatened, suspected or perceived Terrorism.

If We assert that any loss, damage, liability or expense is not covered by reason of this clause it shall be for You to prove to the contrary.

This clause shall not apply to any loss, damage, liability or expense arising from the operation, ownership, management or chartering of:

- i. a Vessel whilst offshore, afloat, under construction or repair, in dock or whilst in store ashore;
- ii. seawalls, wharves, piers, jetties, docks, berths, pontoons and associated dockside equipment all whilst within the confines of the Port, terminal, shipyard, harbour or Marina;
- iii. cargo in the ordinary course of transit.

#### 33. Unlawful activities

Your participation in an unlawful trade, or unlawful venture, or unlawful act.

#### 34. Underground / underwater services

underground or underwater services, cables or pipes of any kind.

#### 35. Motor Vehicles

the ownership, possession, operation, driving or use by You of any Mobile Plant or Motor Vehicle:

- a. which is registered;
- b. which is required under any legislation to be registered; or
- c. in respect of which insurance is required to be effected by You or on Your behalf by or under any legislation, including legislation of any State or Territory of Australia, whether or not such insurance is effected.

However this Exclusion will not apply to Personal Injury or Property Damage which arises from:

- delivering goods away from, or collecting goods to convey to, any Motor Vehicle where such Personal Injury or Property Damage occurs beyond the limits of any carriageway or thoroughfare, and such liability does not arise out of the operation of loading or unloading the goods directly onto or off the Motor Vehicle;
- ii. the loading or unloading of, or the delivery or collection of goods to or from any Motor Vehicle not in Your physical or legal control but which is used in work undertaken by You or on Your behalf; or
- iii. Use As A Tool of Trade either on any site where You are undertaking work or at Your premises,

but not for such liability that arises in circumstances for which indemnity would be provided under any form of insurance which is required to be effected by You or on Your behalf by or under any legislation, including legislation of any State or Territory of Australia, whether or not such insurance is effected.

### **EXCLUSIONS THAT APPLY TO ALL SECTIONS OF THIS POLICY**

#### 36. War

- a. war, civil war, revolution, rebellion, insurrection, invasion, act of foreign enemy, hostilities (whether war be declared or not), insurrection or the use of military or usurped power, any act by or against a belligerent power or civil strife arising from any such cause;
- b. mines, torpedoes, bombs, rockets, shells, explosive or other similar weapons of war, except for liabilities, costs or expenses which arise solely by reason of the transport of such weapons either as a result of government order, or with Our written consent, where the reason for such transport is the avoidance or mitigation of liabilities, costs or expenses which would otherwise fall within the Cover given under this Policy;
- c. confiscation, nationalisation, requisition or any Property Damage as a result of any order of any government, public or local authority.

#### 37. Silica

the inhalation of, or exposure to silica in any form whatsoever.

#### National Office Brisbane

Level 29, 400 George Street Brisbane QLD 4000 PO Box 13550 George Street QLD 4003 T: 07 3292 9800 F: 07 3292 9900

#### Sydney

Level 10, 15 Castlereagh Street Sydney NSW 2000 GPO Box 2716 Sydney NSW 2000 T: 02 9233 3433 F: 02 9233 3455 E: sydney@nti.com.au

#### Melbourne

Level 16, 440 Collins Street Melbourne VIC 3000 PO Box 16040 Collins Street West Melbourne VIC 8007 T: 03 9860 5688 F: 03 9860 5699 E: melbourne@nti.com.au

#### Adelaide

Level 13, 26 Flinders Street Adelaide, SA 5000 GPO Box 441 Adelaide, SA 5001 T: (08) 8208 4200 F: (08) 8271 1200 E: adelaide@nti.com.au

#### Perth

Level 6, 140 St Georges Tce Perth WA 6000 PO Box Z5143 Perth WA 6000 T: 08 9421 1190 F: 08 9421 1853 E: perth@nti.com.au

#### Brisbane

Level 29, 400 George Street Brisbane QLD 4000 PO Box 13550 George Street QLD 4003 T: 07 3292 9800 F: 07 3292 9900 E: brisbane@nti.com.au

#### Launceston

Level 1, 37 George Street Launceston TAS 7250 PO Box 867 Launceston TAS 7250 T: (03) 6331 6769 F: (03) 6334 6212 E: launceston@nti.com.au

#### Newcastle

1st Floor, Suite 15B, 50 Glebe Road The Junction NSW 2291 PO Box 147 The Junction NSW 2291 T: (02) 4935 6500 F: (02) 4935 6501 E: newcastle@nti.com.au

