

## Change of Insurer – Endorsement

This endorsement is dated 01 August 2017 and will apply to all policies taken out, or with a renewal effective date, on or after this date.

The information in this endorsement should be read with the last Policy You received for the Policy specified in your Policy Schedule and any other applicable endorsement.

## Changes to your Policy

Your Policy is amended by the following:

**Change 1:** Change to details of CGU Insurance Limited  
ABN 27 004 478 371 AFS Licence No. 238291

All references to “CGU Insurance Limited ABN 27 004 478 371 AFS Licence No. 238291” are deleted and replaced by “Insurance Australia Limited ABN 11 000 016 722 AFSL 227681 trading as CGU Insurance”.

**Change 2:** Change to details of CGU Insurance Limited

All references to “CGU Insurance Limited” are deleted and replaced by “Insurance Australia Limited trading as CGU Insurance”.

# MARINE SINGLE TRANSIT CARGO

IMPORTS AND EXPORTS  
INSURANCE POLICY



\*This policy is available through shareholders of Steadfast Group Limited. Steadfast Group Limited is an unlisted public company. Each shareholder is an insurance broker. Steadfast Group Limited does not issue, guarantee or underwrite this policy.

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# Important Information

## About CGU

CGU Insurance Limited is the underwriter of this insurance policy. Our Australian Business Number is 27 004 478 371.

Our Australian Financial Services Licence Number is 238291.

In this policy CGU Insurance Limited is called “We”, “Us” or “Our”.

## Intermediary remuneration

CGU Insurance Limited pays remuneration to insurance intermediaries when we issue, renew or vary a policy that the intermediary has arranged or referred to us. The type and amount of remuneration varies and may include commission and other payments. If You require more information about remuneration that we may pay Your intermediary, You should ask Your intermediary.

## Your duty of disclosure

Before You enter into an insurance contract, You have a duty, under both the Marine Insurance Act 1909 and the Insurance Contracts Act 1984, to tell us everything You know or could reasonably be expected to know and which may affect Our decision to insure You and on what terms.

You have this duty until we agree to insure You.

You have the same duty before You renew, extend, vary or reinstate an insurance contract.

You do not need to tell us anything that:

- reduces the risk we insure You for; or
- is common knowledge; or
- we know or should know as an insurer; or
- we waive Your duty to tell us about.

### If you do not tell us something

If You do not tell us anything You are required to,

**Where the Marine Insurance Act 1909 applies,** We may avoid the insurance contract from inception.

**Where the Insurance Contracts Act 1984 applies,** We may cancel Your contract or reduce the amount we will pay You if You make a claim, or both.

If Your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

## General insurance code of practice

CGU Insurance proudly supports the General Insurance Code of Practice.

The purpose of the Code is to raise standards of practice and service in the general insurance industry.

### The objectives of the code are:

- to commit us to high standards of service
- to promote better, more informed relations between Us and You
- to maintain and promote trust and confidence in the general insurance industry
- to provide fair and effective mechanisms for the resolution of complaints and disputes between Us and You; and
- to promote continuous improvement of the general insurance industry through education and training.

### Our commitment to you

We have adopted and support the Code and are committed to complying with it. Please contact Us if You would like more information about the Code.

## Our service commitment

CGU Insurance is proud of its service standards and supports the General Insurance Code of Practice. In an unlikely event that You are not satisfied with the way in which we have dealt with You, as part of Our commitment to customer service, we have an internal dispute resolution process in place to deal with any complaint You may have.

Please contact Your nearest CGU Insurance office if You have a complaint, including if You are not satisfied with any of the following:

- one of Our products
- Our service
- the service of Our authorised representatives, loss adjusters or investigators; or
- Our decision on Your claim.

Our staff will help You in any way they can. If they are unable to satisfy Your concerns, they will refer the matter to their supervisor or manager. If the manager cannot resolve the matter, the manager will escalate the matter to Our Internal Dispute Resolution Department.

Further information about Our complaint and dispute resolution procedures is available by contacting us.

## How CGU protects your privacy

We use information provided by Our customers to allow us to offer Our products and services. This means we may need to collect Your personal information, and sometimes sensitive information about You as well (for example, health information for travel insurance). We will collect this information directly from You where possible, but there may be occasions when we collect this information from someone else.

CGU will only use Your information for the purposes for which it was collected, other related purposes and as permitted or required by law. You may choose not to give us Your information, but this may affect Our ability to provide You with insurance cover.

We may share this information with companies within Our group, government and law enforcement bodies if required by law and others who provide services to us or on Our behalf, some of which may be located outside of Australia.

For more details on how we collect, store, use and disclose Your information, please read Our Privacy Policy located at [www.cgu.com.au/privacy](http://www.cgu.com.au/privacy). Alternatively, contact us at [privacy@cgu.com.au](mailto:privacy@cgu.com.au) or 13 15 32 and we will send You a copy.

We recommend that You obtain a copy of this policy and read it carefully.

By applying for, using or renewing any of Our products or services, or providing us with Your information, You agree to this information being collected, held, used and disclosed as set out in this policy.

Our Privacy Policy also contains information about how You can access and seek correction of Your information, complain about a breach of the privacy law, and how we will deal with Your complaint.

## Interest on unallocated premium

If we are unable to issue Your insurance when we receive Your application, we are required to hold the premium in a trust account on Your behalf until Your insurance can be issued. We will retain any interest payable by Our bank to meet, among other things, bank fees and other bank costs we incur in operating.

# Marine Single Transit Cargo Imports And Exports Insurance Policy

## Definitions

In this Policy certain words have special meanings. They have the same meanings wherever they appear. These words are:

**Conveyance(s)** means any ship, vessel, aircraft, postal service, rail, or road transport used to transport the Goods.

**Excess** means the sum shown in the Policy which any loss or claim must exceed before We will be liable under this Policy and which We will not be liable to pay in respect of each loss. The amount of the excess will be deducted from each and every loss.

Where an excess is expressed as:

- a specified sum – it means the amount specified; and/or
- a percentage – it means the monetary equivalent of such percentage of each loss.

**provided that**, where a claim is made in respect of more than one occurrence, the excess will apply as though a claim was made for each individual occurrence.

**Goods or Insured Goods** means the type of goods detailed in the Schedule. Unless specifically listed in the Schedule, or agreed in writing by Us, We do not insure:

- domestic furniture, household goods, personal effects
- frozen and/or chilled meat, seafood or foodstuffs
- works of art or antiques
- precious metals and stones, jewellery, money (which means any coin or banknote), bullion, cheques, credit or other card sales vouchers, securities, shares, bonds, deeds, bills of exchange, or any documents that represent money
- plant, machinery and computers where the limit for any one conveyance or location exceeds \$25,000
- tools of trade, electrical and electronic equipment.

## Institute Clauses

Are the customary market standard wordings prepared by the Institute of London Underwriters. Any Institute Clauses referred to in the Policy or Policy documents are deemed to be those most current at the time of attachment of the risk. In the event of any of these clauses being altered or added to, new clauses shall automatically form part of this Policy, unless the alteration or addition reduces Your protection, in which event You shall be advised in writing.

**Insured or You or Your or Assured** means the insured named in the Schedule.

**Insurer, Underwriter or We or Our or Us** means CGU Insurance Limited (ABN 27 004 478 371).

**Insured Transit** means transits within the geographical limits specified in the Schedule and which occur during the Period of Insurance subject to any voyage trading limitations for exports.

**Limit of Liability** means the limit of liability specified in the Schedule. Our liability is limited to the amount stated any one loss or series of losses arising from the one event.

**Policy** means this Policy wording, the current Schedule, any Institute Clauses described in the Schedule, and any endorsement, all of which are to be read together.

**Premium** means the premium specified in the Schedule and any endorsement premium.

**Schedule** means the Policy's Schedule.

### **Subject Matter**

As appearing in the Institute Clauses, has the same meaning as 'Goods'.

## The insured transit

What We will cover in relation to the Insured Transit is subject to this Policy and the provisions of any Institute Clauses described in the Schedule and forming part of this insurance.

## Cover

We will indemnify You against loss or damage to the Goods or expense arising from loss or damage to the Goods:

- which are caused by risks covered within any Institute Clauses or other clauses described in the Schedule and forming part of this insurance; and
- which occurs during the Insured Transit.

Subject to the clauses, conditions, additional benefits, exclusions and other cover limitations contained in or attaching to this Policy.

## Additional benefits

The following additional benefits are automatically included in the cover provided by this policy.

### **Brands and labels clause**

Any damaged Goods bearing identifying brands or labels or other permanent markings or where an exclusive or secret formula may be involved, may be retained by You to dispose of as You see fit, provided a reasonable allowance is agreed for the value of the Goods and this allowance is deducted from the claim settlement.

Where only the labels or packaging are affected, We will pay You only the reasonable cost of reconditioning and/or replacing those labels or packaging.

### **Cargo ISM forwarding charges clause**

This insurance is extended to reimburse the insured, up to the limit of the sum insured for the voyage, for any extra charges properly and reasonably incurred in unloading, storing and forwarding the Subject Matter insured to destination to which it is insured hereunder following release of cargo from a vessel arrested or detained at or diverted to any other port or place (other than the intended port of destination) where the voyage is terminated due either:

- to such vessel not being certified in accordance with the ISM Code; or
- to a current Document of Compliance not being held by her owners or operators.

As required under SOLAS Convention 1974 as amended.

This clause does not apply to the General Average or Salvage Charges and is subject to all other terms, conditions and exclusions contained in the Policy.

### **Debris removal clause**

If We pay a claim under this Policy for loss/damage to the Goods, We will also pay cost of removal and disposal of damaged, deteriorated or contaminated Goods and the cost of cleaning up the premises, location or conveyance.

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

### **Duty payable clause**

In the event of a claim caused by an insurable event recoverable under this Policy, We will additionally pay the amount of any import duty and/or taxes paid or payable by the Insured in respect of the Goods provided:

- You include in Your declaration to Us the amount of import duty and/or taxes paid and/or payable on all imports insured under this Policy, for which a premium will be charged at the agreed rate
- You assist Us to recover any amounts paid by Us by using reasonable efforts to obtain abatement or refunds of import duty and/or taxes paid in respect of such claims.

Nothing in this clause shall increase the Limit of Liability expressed in this Policy and/or Schedule.

This clause does not cover claims arising from:

- total loss of the Goods, or total loss of a part thereof prior to arrival at destination or prior to duty and taxes becoming payable
- general Average and Salvage Charges
- duty waived by Customs Authorities at destination.

### **Extended transit (loading/unloading) clause**

The duration clause of the applicable Institute Clauses listed in the Schedule is amended to include loading/unloading of the Goods as detailed below:

### **All goods except motor vehicles, frozen or chilled meat, seafood, foodstuffs or other temperature-controlled or perishable products**

Unless otherwise noted in the Schedule, the duration clause of the applicable Institute Clauses (e.g. Institute Cargo Clauses (A), the Institute Strikes Clauses and the Institute Cargo Clauses (Air)) referred to in the Schedule are extended so that the Insured Transit commences in respect of each item of Goods when the item is first moved for the specific purpose of loading onto the conveying vehicle for transit to a destination outside the premises, continues during the ordinary course of transit and terminates when:

- each item of Goods is placed inside the intended destination/receivers premises
- on being placed inside any other warehouse or place of storage, whether prior to or at the destination named herein, which either You or the receivers elect to use either for storage other than in the ordinary course of transit or for allocation or distribution
- on placing inside such other place as the receiver may instruct; or
- Seventy two hours after unloading from the final conveying vehicle,

whichever shall first occur.

## **Frozen or chilled meat, seafood, foodstuffs or other temperature-controlled or perishable products**

Loading cover commences when the Goods are being loaded onto the conveying vehicle from the ground or loading dock adjacent to the conveying vehicle and terminates when the Goods have been placed on the conveying vehicle.

Unloading cover commences when the Goods are being unloaded from the conveying vehicle and terminates when the Goods are placed on the ground or loading dock adjacent to the conveying vehicle.

The duration clause of Institute Clauses that deal with frozen meat will replace this clause where applicable.

## **Motor vehicles**

Where a tilt tray vehicle is used to convey the Goods, the following wording will apply:

- loading cover commences when the motor vehicle's wheels/tracks are driven onto the loading ramps of the Conveyance from the ground or loading dock adjacent to the Conveyance and terminates when the motor vehicle has been positioned on the Conveyance
- unloading cover commences when the motor vehicle starts to drive off the loading ramps and terminates when the vehicle is parked on the loading dock adjacent to the Conveyance.

## **Fumigation and decontamination expenses clause**

Subject to existing cover conditions We will cover the reasonable costs, charges and/or expenses necessarily incurred should the Goods on arrival at the port of destination be ordered by the appropriate authorities to be fumigated, decontaminated and/or quarantined because of infestation or suspected infestation, including:

- cost of actual fumigation, decontamination or quarantine and related charges; and
- additional freight costs incurred to or from fumigation, decontamination or quarantine.

Cover under this clause excludes customary or mandatory fumigation, decontamination or quarantine costs/expenses (per Government Quarantine Regulations or similar statutory requirements).

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

## **Fumigation and decontamination damage clause**

This insurance covers loss or damage to the interest insured proximately, caused by any process of fumigation or decontamination including fire resulting from the application of heat during these processes.

## **General average and salvage clause**

We will pay General Average and Salvage Charges in full even if the amount insured is less than the contributory value, without applying the Policy excess.

## **Insolvency exclusion modification clause**

The insolvency exclusion clause, where appearing in the relevant Institute Clauses in the list of exclusions, is deleted and replaced by the following.

In no case shall this insurance cover loss, damage or expense caused by insolvency or financial default of the owners, managers, charterers or operators of the vessel or aircraft where, at the time of loading of the Goods on board the vessel or aircraft, the Insured is aware, or in the ordinary course of business should be aware, that such insolvency or financial default will prevent the normal prosecution of the voyage.

This Clause shall not apply where the insurance has been assigned to the party claiming hereunder who has bought or agreed to buy the Goods in good faith under a binding contract.

## **Insufficiency of packing exclusion modification clause**

Any exclusion for insufficiency or unsuitability of packaging contained in Institute Clauses forming part of this Policy will not apply where the packing or preparation was carried out by a party other than You and the insufficiency or unsuitability arose entirely without Your privity or knowledge, provided that You agree to assist Us in all respects to pursue rights of recovery against sellers and/or other responsible third parties.

## **Loss of media/data/information clause**

We will pay for all claims for loss of information, data or media, provided there is visible external evidence of damage from an insured event. The amount We will pay under this clause is the reasonable cost of rewriting the information or data.

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

## **Overcarried clause**

This Policy extends to cover Goods, where they are incorrectly carried to a destination which is different to that intended at the commencement of the voyage, until they are returned to the original destination.

## **Own repairs clause**

In respect of damage claims recoverable hereunder, where You are appointed to effect repairs, it is agreed that such repair costs shall be based on the Your normal commercial rate for such repairs including Your normal element of profit.

## **Packers clause**

The duration of the Insured Transit is extended where applicable from the time of leaving the supplier's warehouse en route to the packer's warehouse and while there for a period not exceeding one month prior to shipment, but excluding any loss or damage caused by delay.

## **Packaging and containers clause**

We will pay for loss of or damage to packaging (including packaging materials, shipping containers, crates, pallets or the like) while carried during an Insured Transit caused by an insured event.

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

## **Re-consigned/reshipped clause**

The duration of the Insured Transit is extended where Goods are re-consigned or reshipped direct from the wharf or airport at the intended destination to another destination until arrival at the final destination.



## Repacking costs clause

It is agreed that in the event of the original shipping packages arriving at the final destination in a visibly damaged condition arising from an insured event, the costs of replacing such packages shall be for the account of the Insurer in those instances where it is an established custom of the Insured's and/or consignee's trade to deliver the Goods to the final customer's premises in the original shipping packages.

## Sealed container clause

In respect of shipments in FCL containers, the fact that the container's seal is intact at unloading point shall not invalidate claims for theft, pilferage, shortage and non-delivery, provided that:

- documentary evidence is produced to substantiate the quantity loaded into a container
- documentary evidence is provided to substantiate sealing of the container
- You will assist Us to pursue every reasonable course of recovery from the suppliers and or the packers or other responsible parties
- all rights of recovery against the seller, packers or other responsible parties where liability may attach are subrogated to insurers.

## Setup costs clause

We will pay for all claims for costs and expenses incurred in the event of a loss while carried during an Insured Transit and caused by an insured event which requires the re-setup of printers or print media.

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

## Shutout clause

The duration of the Insured Transit is extended whilst waiting for an alternative conveyance where Goods are shut out from the conveyance at an intermediate place during the course of the Insured Transit.

## Sorting charges clause

It is agreed that in the event of the Insured and/or consignee complying with surveyors' instructions to separate shipping packages to ascertain possible loss arising from an insured event, such expenses as approved by the surveyor shall be for the account of the Insurer, even though a claim may not subsequently result hereunder.

## Strikes diversion expenses

We will pay any reasonable additional expenditure incurred by You where shipowners, charterers or managers exercise a liberty granted to them by the contract of affreightment and where solely in consequence of strikes, riots, civil commotions, lockouts or labour disturbances:

- the Goods are overcarried to or discharged at a port other than the scheduled port of discharge under the contract of affreightment; and
- additional expenditure is necessarily incurred in unloading, storing and forwarding the Goods to their final destination.

The additional expenditure is payable irrespective of any other loss whether totally or partially recoverable under the terms of any other insurance.

In no case shall We be liable for any claims unless the liberty referred to in this clause is exercised prior to the expiry of 15 days from midnight on the day on which the strikes, riots, civil commotions, lockouts or labour disturbances cease to be in active operation.

Subject to a limit of \$50,000 for any one loss or series of losses arising from the one insured event, provided these costs are not recoverable under any other policy of insurance.

## Unseaworthiness and unfitness exclusion modification clause

The Unseaworthiness and Unfitness Exclusion Clause, where appearing in any Institute Clauses forming part of this Policy, is deleted and replaced with the following.

In no case will this Policy cover loss, damage or expense caused by the following:

- a) unseaworthiness of vessel or craft or unfitness of vessel, craft or aircraft for the safe carriage of goods, where You are aware of the unseaworthiness or unfitness at the time the goods are loaded; and
- b) unfitness of container, liftvan or conveyance for the safe carriage of the goods where loading is carried out by You or Your employees.

Exclusion (a) will not apply where the cover provided by Your Policy has been assigned to the party claiming under it who has bought or agreed to buy the Goods in good faith under a binding contract. We waive any breach of the implied warranties of seaworthiness of the vessel and fitness of the vessel or aircraft to carry the Goods to destination.

## Transit and terrorism clause

Notwithstanding any provision to the contrary contained in this Policy or the clauses referred to herein, it is agreed that, in so far as this Policy covers loss of or damage to the Goods caused by terrorism, such cover is conditional upon the Goods being in the ordinary course of transit and, in any event, shall terminate either:

- as per the Institute Clauses contained in the Policy, as modified by the Extended Transit (Loading and Unloading) Clause where applicable; or
- on delivery to any other warehouse or place of storage, whether prior to or at the destination named herein, which You elect to use either for storage other than in the ordinary course of transit or for allocation or distribution,

whichever shall first occur.

For the purposes of this insurance, 'terrorism' means any act(s) of any person(s) or organisations(s) involving:

- the causing, occasioning or threatening of harm of whatever nature and by whatever means; and/or
- putting the public or any section of the public in fear, in circumstances in which it is reasonable to conclude that the purpose(s) of the person(s) or organisation(s) concerned are wholly or partly of a political, religious, ideological or similar nature. 'Terrorism' shall also include steps taken to prevent, suppress, control or reduce the consequences of any actual, attempted, anticipated, threatened, suspected or perceived terrorism.

# Exclusions And Other Cover Limitations Applicable To All Sections Of The Policy

Exclusions contained within any Institute Clauses described in the Schedule and forming part of this insurance shall be paramount where they conflict with terms contained in this exclusion section of the Policy.

This Policy does not cover loss, damage, liability, destruction, cost or expense of any nature directly or indirectly caused by or contributed to by or arising from any of the following:

## Consequential loss/delay exclusion

This Policy does not cover loss of market and/or loss arising from delay or consequential loss of any description.

## Cyber attack exclusion clause

- 1.1 Subject only to clause 1.2 below, in no case shall this insurance cover loss, damage, liability or expense directly or indirectly caused by or contributed to by or arising from the use or operation, as a means for inflicting harm, of any computer, computer system, computer software program, computer virus or process or any other electronic system.
- 1.2 Where this clause is endorsed on policies covering risks of war, civil war, revolution, rebellion, insurrection, or civil strife arising therefrom, or any hostile act by or against a belligerent power, or terrorism or any person acting from a political motive, clause 1.1 shall not operate to exclude losses (which would otherwise be covered) arising from the use of any computer, computer system or software program in the launch and/or guidance system and/or firing mechanism of any weapon or missile.

## Deck shipments clause

Goods carried in containers are covered in a similar manner to under-deck cargo, but unless otherwise agreed, all other deck cargo shall be subject to Institute Cargo Clause (C), including the risk of jettison and loss overboard of whole or part of the deck cargo and excluding the cover offered under the Extended Transit (Loading/Unloading) Clause.

## Electrical, mechanical and electronic failure exclusion

This Policy excludes loss or damage to the Goods caused by electronic, mechanical or electrical failure where there is no visible external evidence of damage from an insured event.

## Extended radioactive contamination exclusion clause

In no case shall this Policy cover loss damage liability or expense directly or indirectly caused by or contributed to by or arising from:

- ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof
- any weapon or device employing atomic or nuclear fission and/or fusion or other like reaction or radioactive force or matter
- the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter. The exclusion in this sub-clause does not extend to radioactive isotopes, other than nuclear fuel, when such isotopes are being prepared, carried, stored, or used for commercial, agricultural, medical, scientific or other similar peaceful purposes.
- chemical, biological, bio-chemical, electromagnetic weapons.

This clause and the Transit and Terrorism Clause below shall override anything contained in this Policy inconsistent therewith. In the event of conflict between these two clauses, the Extended Radioactive Contamination Exclusion Clause shall prevail.

## Rust, oxidation and discolouration exclusion clause

This Policy excludes claims for loss or damage to the Goods due to rust, oxidation or discolouration unless caused by an insured event.

## Sanctions exclusion clause

This clause shall be paramount.

No insurer shall be deemed to provide cover and no insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America or Australia.

# General Conditions

## Alteration of risk

### Where the Marine Insurance Act 1909 applies

Any material change in the circumstances or nature of the risk covered by this insurance must be notified to Us immediately. If You fail to comply, no claim arising after the change will be payable, unless We have agreed otherwise.

### Where the Insurance Contracts Act 1984 applies

You must give Us immediate notice in writing if You do, or omit to do, something which changes the circumstances or nature of the risk covered by this insurance.

### Authorisation

You agree that We may give to and obtain from any other insurers, insurance reference bureaus and credit reporting agencies:

- insurance claims information
- information relating to Your credit or insurance history.

### Coinsurance clause

If, at the time of any loss or damage to the Goods, there is any other current insurance, whether effected by You or any other person or persons, covering the same Goods, We will not be liable (where legally entitled) for more than the ratable proportion of the loss, damage or expense.

### Duty of insured

The extent of the Insurer's liability is conditional upon:

- the notification as soon as possible by You to Us of any change materially varying any of the facts and circumstances existing at the commencement of this Policy
- the observance of the terms and conditions of the Policy by You and by any other person entitled to claim indemnity under this Policy
- Your taking all reasonable precautions to prevent loss or damage to the interests Insured.

### Exchange rate clause

The exchange rate used by Us for any currency conversions applicable to declarations made under this Policy will be the Spot Sell rate (as advised to Us by Our bank) applicable on the date of the Bill of Lading or Air Waybill.

### Goods and Services Tax

Where We make a payment under this Policy for the acquisition of goods, services or other supply, We will reduce the amount of the payment by the amount of any input tax credit that You are, or will be, or would have been entitled to under A New Tax System (Goods and Services Tax) Act 1999, in relation to that acquisition, whether or not that acquisition is actually made.

Where We make a payment under this Policy as compensation instead of payment for the acquisition of goods, services or other supply, We will reduce the amount of the payment by the amount of any input tax credit that You would have been entitled to under A New Tax System (Goods and Services Tax) Act 1999 had the payment been applied to acquire such goods, services or other supply.

### Law and practice

This Policy is subject to Australian law, including the Marine Insurance Act 1909. It is also subject to Australian jurisdiction and in some cases the Insurance Contracts Act may apply.

### Third party interests

The interests of any third party (e.g. financier or lessor) are only protected under this Policy where You have informed Us and the third parties are noted on the Schedule.

### Variation war and strikes rates

If the war and strikes rates for a country or area are amended by the London War Risks Rating Committee, the Insurers will give 7 days notice (48 hours for strikes rates on shipments to or from the USA) of the amendment in accordance with the Institute War Cancellation Clause (Cargo).

The amended rate shall apply from the end of the period of notice which begins at midnight of the day that the notice is issued by Us. It will not apply to Insured Transits where cover under this Policy has attached before the amended rate applies.

Our rights to cancel cover for war and strikes risks are not prejudiced by prepayment of the war and strikes premium.

## How Much We Will Pay

### Where the Marine Insurance Act 1909 applies

The provisions of the Marine Insurance Act will be paramount in relation to this 'How much we will pay' section, and will be applied to determine the amount that We will pay.

### Where the Insurance Contracts Act 1984 applies

#### Where the goods are damaged

Subject to the Limit of Liability and the limitations contained within the 'Additional benefits' insured, at Our option, We will pay the lesser of:

- the invoice value covering the Goods whilst in Insured Transit
- the actual value of the Goods, if there is no invoice value
- the cost of repairing or replacing the Goods with similar items of the same age and condition or as near as possible to that age and condition
- the sum insured determined by the basis of valuation shown in the Schedule.

### In the event of a total or constructive total loss

Subject to the Limit of Liability and the limitations contained within the 'Additional benefits' insured, We will pay the sum insured determined by the basis of valuation shown in the Schedule.

### Antiques, paintings and pictures clause

For antiques, paintings and pictures, the amount We will pay in the event of a loss will be:

- the reasonable cost of repair excluding any depreciation; or
- the market value of the Goods as established by an independent and qualified valuer.

### Limit of liability

The Insurer's liability is limited to the amount stated in the Schedule for any one loss or series of losses arising from the one insured event.

We will not be liable for any one loss or series of losses arising from the same event under more than one optional section of this Policy if You are covered under more than one section of this Policy.

### Pairs and sets clause

Where any item is part of a pair or set, We will only pay for the part of the pair or set that is lost or destroyed, even if it cannot be replaced with a matching item. The insured value of the Goods will be regarded as spread over the whole of the pair or set, divided in the proportion that it would cost to replace each of the items making up the pair or set.

### Replacement clause – used machinery

In the event of a claim for loss or damage to the Goods as a result of an insured event covered by this Policy, the amount recoverable hereunder shall not exceed the cost of repairing or reinstating same to a condition equal to but no better or more extensive than its condition immediately prior to such loss or damage.

In no case shall the liability of the Underwriter exceed the insured value of the Goods. If there is no specified insured value, nor an agreed basis of valuation to establish same, the insured value shall be:

- in the case of a purchase or sale, the purchase or sale price plus the cost of packing and transport; or
- in the case of movement of the Goods other than for the reason of purchase or sale, the written down book value or the current market value (whichever is the highest).

## Cancellation

This Policy may be cancelled by either You or Us in writing as set out below:

You may cancel this Policy at any time by giving written notice to Us.

### Imports or exports risks to which the Marine Insurance Act 1909 applies

We may cancel this Policy by giving 30-days' notice in the event of non-payment of premium, or for any other reason available at law.

### All other risks to which the Insurance Contracts Act 1984 applies

Under Section 60 of the Insurance Contracts Act 1984, We may cancel this Policy or any section at any time, by giving notice in writing to You of the date from which the cancellation is to take effect, where You have:

- failed to comply with Your duty of utmost good faith
- failed to comply with Your duty of disclosure at the time when this Policy or any section of the Policy was entered into, varied, altered, or renewed
- made a misrepresentation to Us during the negotiations for this Policy, but before We agreed to issue this Policy
- failed to comply with a provision of the Policy
- failed to pay the premium for this Policy
- made a fraudulent claim under this Policy, or any other contract of insurance (whether with Us or another insurer) that provided cover during any part of the Period of Insurance of this Policy
- failed to comply with a requirement in this Policy that You notify Us of an act or omission which occurred after this Policy was entered into; and/or
- failed to notify Us of any specific act or omission or such a notification as is required under the terms of this Policy.

We may deliver such notice to You personally or by post at Your address last notified to Us.

Under Section 60 of the Insurance Contracts Act 1984, We may cancel this Policy at any time where:

- it is in force by virtue of Section 58 of the Insurance Contracts Act 1984; or
- it is an interim contract of general insurance.

In the event of cancellation by either party, unless You have made a fraudulent claim, We shall refund a proportion of the premium paid relating to the unexpired Period of Insurance, subject to the minimum premium (at pro-rata for the period) referred to in the premiums and declarations clause being retained, less any non-refundable duties, irrespective of any premium funding arrangement by You.

## War risks

We may cancel the Policy at any time based on and subject to the Institute War Cancellation Clause (currently 7 days).

## Strike risks

For Strike Risks, We may cancel the Policy at any time by giving 7 days notice to You, with the exception of shipments to or from the USA which are at 48 hours notice.

Cancellation shall become effective on the expiry of the requisite period of time from midnight of the day on which notice of cancellation is issued by or to Us, but shall not apply to risks which have attached before the cancellation becomes effective.

# Claims

## Claims procedure

Where there is loss or damage which may result in a claim under this Policy, You must take the following steps:

- inform Us about the event as soon as possible
- submit as soon as possible all written particulars, supporting documentation and correspondence regarding the event, including invoices, statements or other documents evidencing the amount being claimed
- take reasonable measures to avoid or minimise any loss, damage or expense. We will pay the costs of such measures provided they are both reasonable and necessary.
- properly preserve and exercise all rights against carriers, bailees or other third parties, specifically:
  - do not release those parties from liability
  - deliver to the parties responsible a notice of intention to claim within 3 days of delivery
  - do not give clean receipts where the Goods are in doubtful condition except under written protest
  - where the delivery is made by container, ensure that the seals are examined immediately by a responsible official
  - if a container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, note the delivery docket accordingly and retain the seals for subsequent identification
  - upon discovery of any loss or damage, apply immediately for surveys by the carriers or other bailees to be conducted within 3 days of delivery.
- inform the police as soon as possible after a theft has occurred
- in the event of a General Average or Salvage Contribution arising under this Policy, consult Us or Our nominated settling agent before signing any general average or salvage bond.

## Claims documentation

You are required, in the interests of prompt settlement of any claim and to avoid prejudicing Your claim under the Policy, to submit all available supporting documentation without delay including:

- contracts of carriage including consignment note(s) or Airway Bills or Bills of Lading
- copies of invoices, shipping specifications, weight notes or other documents indicating quantity and value
- any survey reports or other documentation showing the extent of the loss including delivery notes/weight notes at destination
- correspondence exchanged with any third party regarding their liability for the loss or damage.

## Fraudulent claims

If any claim is fraudulent or false in any respect, We may refuse to pay the whole or part of the claim to the extent permitted by law, and may also be entitled to cancel the Policy.

## Subrogation clause

When We settle a claim, We may pursue recovery rights against the carrier or any other third party who caused loss or damage to the Goods. You agree that:

- We may act in Your name in such recovery action; and
- You will give Us reasonable assistance with such actions.

## Waiver clause

Measures taken by You or Us with the object of saving, protecting or recovering the Goods shall not be considered as a waiver or acceptance of abandonment or otherwise prejudice the rights of either party.

## Waiver of rights clause

Where another person(s) is liable to compensate You for any loss or damage which is covered by this Policy but You have previously agreed not to seek recovery from that person(s), then We will reduce Our liability under the Policy contract as permitted by law.

# Notes

## CONTACT DETAILS

**Enquiries** 13 24 81

**Claims** 13 24 80

### Mailing address

GPO Box 9902 in your capital city

#### Sydney

388 George Street  
Sydney NSW 2000

#### Melbourne

181 William Street  
Melbourne VIC 3000

#### Brisbane

189 Grey Street  
South Bank QLD 4101

#### Perth

46 Colin Street  
West Perth WA 6005

#### Adelaide

80 Flinders Street  
Adelaide SA 5000



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Insurer  
**CGU Insurance Limited**  
ABN 27 004 478 371  
AFSL 238291